Trainings September 3rd – September 20th, 2019

1. Class Scheduling on Campus

August 12th, 2019 - August 30th 2019

Class Schedulers will begin entering classes while at their home campus. The class schedulers have the foundational knowledge necessary to begin initial data entry for the schedule of classes.

Tools available to class schedulers include the Spring 2020 Roll Forward Report, Printer's Proofs (B2511 and B2505), and EMS downloads produced from current ISIS data.

2. Formal Training – College

Review Sessions

Employees newly hired into a class scheduling position are required to attend these training sessions. The review sessions listed below are optional for those who need a refresher on topics covered in the summer 2019 and Fall 2019 trainings.

Week 1	Session Time*	Curriculum
Thursday	8:00am-12:00pm	Review Session
September 5	Miramar College (W-246)	 MySDCCD Information Hub
		 Viewing the Course Catalog
		 Class Scheduling Pages
		 Scheduling new class sections
		 Modifying existing class sections
Friday	8:00am-12:00pm	Review Session
September 6	Miramar College (W-246)	 Special cases (dynamic dates, class attributes, etc.)
		 Classroom Faculty Assignments
		 Non-Classroom Faculty Assignments
		 Reporting Tools
		 Troubleshooting

Required Training Sessions

The training sessions listed below are required and explain new business processes related to student registration.

Week 2	Session Time*	Curriculum
Wednesday	8:00am-12:00pm	 Business Process Changes
September 11	Miramar College (W-246)	 Updating Existing Class Sections
		 Canceling & Deleting Class Sections
Thursday	8:00am-12:00pm	 Business Process Changes (Continued)
September 12	Miramar College (W-246)	 Reporting Tools
		 Troubleshooting Basics
Friday	8:00am-12:00pm	with Human Resources & Campus Business Offices
September 13	Miramar College (W-246)	 Faculty Assignments & Paid Hours (Non-Classroom)
		 Updating Faculty Assignments (Non-Classroom)
		 Faculty & Staff Support (mySDCCD Info Hub)

* Breaks will be given in accordance with the Office Technical Collective Bargaining Agreement. A one-hour lunch is recommended due to the training location.

* Training participants are expected to return to campus and perform regular duties upon completing class schedule work.

Optional Open Lab Sessions

The open lab sessions listed below are optional for those seeking additional assistance and training support.

Week 2	Session Time*	Curriculum
Wednesday	12:00pm-5:00pm	Open Lab Session
September 11	Miramar College (W-246)	
Thursday	12:00pm-5:00pm	Open Lab Session
September 12	Miramar College (W-246)	
Friday	8:00am-5:00pm	Open Lab Session
September 13	Miramar College (W-246)	Input last changes to class schedule in CS prior to download. No changes
		after 5:00 PM

Campus Review Sessions

Schedulers may review their class schedule individually or in a group on their home campus.

Week 3	On Campus		
Monday			
September 16	Review on campus		
Tuesday			
September 17			
Wednesday			
September 18			
Thursday			
September 19			
Friday			
September 20			
Week 4	On Campus		
Monday			
September 23	Review on campus		
Tuesday			
September 24			
Wednesday			
September 25			
Thursday			
September 26			
Friday	Input Deadline Final change	es to class schedule in CS prior to final download. No changes	
September 27	allowed after 5:00 PM		
	**Changes after 5:00pm w	ill be included in Class Search (online class schedule), but not in	
	the printed class schedule*		

^{*} Breaks will be given in accordance with the Office Technical Collective Bargaining Agreement. A one-hour lunch is recommended due to the training location.

⁺ Training participants are expected to return to campus and perform regular duties upon completing class schedule work.

3. Ongoing Support

Scheduling Staff

- Staff experiencing issues in Campus Solutions must submit issues through the mySDCCD Info Hub.
- Staff can submit Staff Help Tickets <u>here</u>.
- <u>Schedule Build Job Aids</u>
- <u>Schedule Build Handouts</u>
- <u>Class Schedule Checklist</u>
- Webinar Training

Faculty

Faculty experiencing issues should be referred to the <u>mySDCCD Info Hub</u>. Within the Info Hub, Faculty can visit the <u>Faculty Support Center</u> to view <u>Faculty Job Aids</u> for their business transactions. Additionally, faculty can submit <u>Faculty Help Tickets</u> which places their issue in a queue for timely resolution.

Students

Students experiencing issues should be referred to the <u>mySDCCD Info Hub</u>. Within the Info Hub, students can visit the <u>Student Support Center</u> to view <u>Student Tutorials</u> for their business transactions. Additionally, students can submit <u>Student Help Tickets</u> which places their issue in a queue for timely resolution.

^{*} Breaks will be given in accordance with the Office Technical Collective Bargaining Agreement. A one-hour lunch is recommended due to the training location.

^{*} Training participants are expected to return to campus and perform regular duties upon completing class schedule work.