

# CLASSIFIED SPOTLIGHT

Name: Carlos Pelayo

Department: College Technology Services

Position: Instructional Lab Technician/  
Media Productions

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## **What does your department do?**

We take care of most of the technology at Mesa College. We provide hardware, software and AV support. My department which is housed within college technology also provides Audio/Video support throughout the college.

## **What do you do?**

I love my job because I do various duties. I help setup/configure AV events, maintain/repair classroom AV materials, produce/shoot/edit video projects, work with faculty/staff/students on many multimedia requests/needs. I wear many hats and I really enjoy it. I also enjoy working with my colleagues and learn from them every day.

## **Common issues you help students/staff with?**

Faculty will come to us with issues in their classrooms, problems or need help in using the technology in their classes. We also get a lot of requests for AV technology for events and help in what and how to make events successful.

## **What do you like best about your job?**

I love helping people. Technology can sometimes be daunting or scary. I enjoy being able to help our Mesa community in making technology fun and finding solutions to their tech problems. I like making technology accessible and having that be one less thing that they need to worry about.

## **Fun Facts:**

I am a certified scuba diver and was trained in Hawaii by my sister and her husband who are both master divers.

