#### MSSC Retreat, Part One

July 21, 2020, 1:00-2:30 Zoom: https://cccconfer.zoom.us/j/91992482172

Attendees: Ashanti Hands, Trina Larson, Ailene Crakes, Larry Maxey, Victoria Miller, Gilda Maldonado, Andrew Tanjuaquio, Charlie Lieu, Claudia Estrada-Howell, Erika Higginbotham, Ivonne Alvarez, Johanna Aleman, Karla Trutna, Leroy Johnson, Leticia Diaz, Raquel Aparicio, Sasha Verastegui, Suzanne Khambata, Vicki Hernandez.

Item One: Sankofa (Hands)

- Remembering John Lewis (1940-2020) with his words: Never, ever be afraid to make some noise and get in good trouble, necessary trouble.
- Our role: to make necessary trouble. A light is shining on this. If we want to be on the right side of history, we have to find a way to get in the way as we stand for our students.
- This year's theme: Good trouble, necessary trouble.
- Sankofa: It's not taboo to go back and fetch what you forgot. To move forward, we have to look back and take what we need.



- We are partnering with Edquity to get out in the community to support students with what they need.
- Clear is kind. Unclear is unkind. Brene Brown
- In the PRESENT: students are homeless, lack access, lack food; much is unknown; we are creative; equity gaps; technology issues; there is hope and fog; serving students who don't know what they need
- Facing the FUTURE: design with students in mind and design WITH STUDENTS (they can create and what they create looks totally different we don't know what students need and want). Our PNs, Ambassadors, and Career Peers, and tutors help us connect to students and are students. We have to be innovative, looking at data, talking to students, as guides even when we are uncertain. Powerful online presence student resistance is wearing down because it's our primary mode; each department and area has its own feel. Departments can get together these are our values. How do we

communicate them remotely. Example: Hogwarts Escape Room. Fun connection. What are you good at? Do that. Do it well. Continue to think about processes. Thanks to Financial Aid for working hard to rethink processes. How do we get students to register to vote? "What we've always done" won't work. We are the ones to create. We get to work with our staff. We don't have to do it perfectly; we just have to do it. (Luster). Spirits of: Yes we can! Innovation.

 LOOKING BACK; COLLECTING SEEDS OF WISDOM: The LOFT, CRUISE, Career Peers, Basic Needs, Promise, FAST Scholars, Borderless Scholars, Project ReSTART, Virtual Commencement, online CalWORKs, and so many others - these didn't always exist. We invented this. If it can be dreamed, it can be achieved. Now we've done this – now dream bigger dreams. We are all put here for a purpose. When we are working toward our purpose, we are in a space to accomplish it. We keep showing up. We need to pull out everything in us. We have to know the direction where we're headed. Thanks everyone for engaging!

#### Item Two: Safe Reopening Plan (Hands)

• We will have some classes on campus, using safe protocols. We will have about 150 classes on campus. There will be a plan that be rolled out for these classes. We will be online for Fall, so there is no general reopening plan for Fall. Before we establish a plan, we will have a walk-through of our building.

#### Item Three: Campus Access Protocol (Hands)

• There are some specific needs folks have to come to campus. The protocol for coming onto campus involves four steps: 1) Talk to supervisor who will talk to dean; 2) complete online training before they come to campus; 3) notify college police when arriving and leaving; 4) before entering a building have to self-monitor (do you have a fever, have you had contact with anyone with COVID, have to wear a mask when leaving desk and going into more public areas.

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-	VAILU AU	1-1101	IIUIIUNA		MPG	
1	San Diego Mesa College	e de la companya de la				
2	CARES Act Allocation					_
3	As of 7.14.2020					
4						·
5	Estimated Institutional Allocat	ion \$1.76 Million				
6	Student Services					
7	PD (Distance/Remote Service, Hard	ware/software training)		40,000	VPSS	College
8	Additional Counseling Hours			100,000	VPSS	College
9	Additional Financial Aid Hours			20,000	VPSS	District
0	Software (Clockwork, Kuzwiel, remo	te calling, Cranium Café, E	lectronic Health Records, Virtual Event	112,600		
1	Kuzwiel			9,000	VPSS	College
2	Protelisis			18,400	VPSS/VPA/VPI	College
3	Electronic Health Records			8,000	VPSS	College
4	Virtural Evvent Platform			50,000	VPSS	College
5	Telehealth			5,000	VPSS	College
6	Communication Software			400	VPSS	College

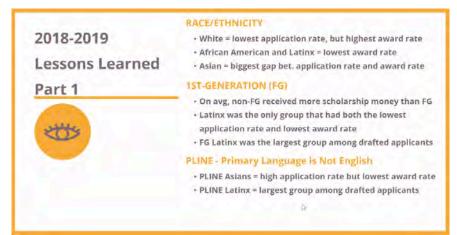
#### Item Four: CARES: Institutional Plan (Hands)

Item Five: Innovative Educators – One Year Unlimited Access (Hands)

- Ashanti is proposing to purchase this one-year plan which offers a large variety of topics.
- What does everyone think?
- We'd want to encourage folks to partipate. The LOFT and Classified Senate could help promote. This is a priority for the Classified Senate this year.

Item Six: Equity in Action (Maxey, Miller)

- Focusing on Mesa College Scholarships
- Lessons Learned: Taking a deep dive into the data.
- White students were less likely to apply, but more likely to receive a scholarship.
- LatinX students were the least likely to apply and least likely to receive an award.
- The higher the GPA, the higher the units, the more likely an applicant is to receive an award.
- Is this our intention? We want to rethink this.



- Here's what we did:
  - o Outreach

Outreach to students	Outreach to student
Part 1 WORKSHOPS Partnered with Writing Center Tutors joined workshops Workshops in Assessment lab and provided on the spot support Collaboration with EOPS STAR Trio Promise	Part 2 CLASSROOM PRESENTATIONS COLLABORATION WITH INSTRUCTORS LANGUAGE TO INCLUDE ON SYLLABI CANVAS SLIDES PUBLICITY/ SOCIAL MEDIA HOW TO STEPS ONLINE
PERG Classes	HOW TO STEPS ON LINE

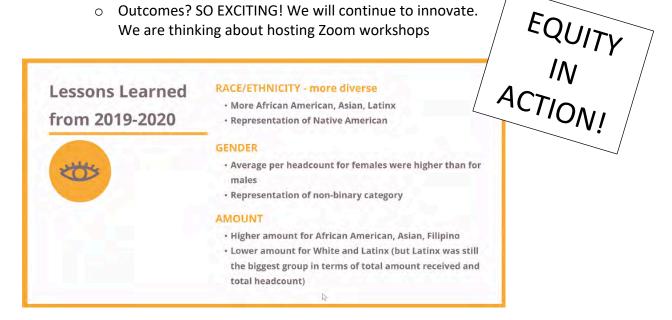
- Removing Barriers
  - Why do we ask the questions we do? 0



- Reviewer's Workshop with an Equity Lens 0
  - Focusing on struggle and resiliency a simple adjusted mindset
  - Reviewers may naturally default to looking at GPA, units, and strong letters of recommendation.

#### Equity Lens - Reviewer's Workshop

- Review of data
- Questions asked
- Discussion on intent of the scholarship
- Understanding the purpose of the scholarship
- Outcomes? SO EXCITING! We will continue to innovate. 0 We are thinking about hosting Zoom workshops



#### CENTER for URBAN EDUCATION

#### PROMPTS FOR REVIEWING INSTITUTION DOCUMENTS AND POLICY FOR EQUITY

#### Equity-Mindedness as the Guiding Paradigm for Documents and Policy

 Does the document or policy position participation and success of students from racial, ethnic, and indigenous communities historically underserved by higher education as an institutional responsibility?

#### Equity in Language

- Are student groups clearly identified (e.g., African American/Black, Hispanic/Latino, Native American, Alaskan Native, Asian American/Pacific Islander, White)?
- Are biased or stereotypical assumptions made about students within the document or policy?
- What types of words are used to describe students from historically marginalized populations? Are they deficit or equity-minded?
  - Why call out race and ethnicity?
    - Because this is where we are.
    - To be intentional and focused.
    - So we can focus on drawing out certain narratives and let them see themselves in our spaces. Creating a space for them.
    - Do we want all students to be successful? If we see that whole groups aren't succeeding – this is about our being intentional! Not political.
    - Data tells the *truth* of our story.
    - Disproportionate impact: it tells us what students aren't being successful commensurate to their enrollment level; it tells us what our institution is designed to promote.
    - We need to set goals so we are accountable that we can measure.

#### Set Specific Goals and Accountability Measures

- Are the goals listed within the document specific, meaning they can be measured for success? Are there goals that specifically mention minoritized student populations by name?
- Once the goals are created, is there a plan for how they will be assessed. Are the goals easily achievable?

#### **Equity Framing**

- Does the document describe how the program/initiative will improve equitable outcomes?
- Does the document mention a rationale as to why equity work at the campus is important?
- Is the case for equity framed on the basis of economic well-being, demographic shifts, and/or moral imperative in order to speak to a broad base of stakeholders?
- If we believe this framing and apply it, our departments will produce equitable outcomes.
- We have improved some outcomes and will assess our goals and change as needed.
- Now we have a social commentary and context that makes it "cool" to support black lives and all disproportionately impacted lives.
- Let's take advantage of this!
- The right time to see what needs to be done (where good trouble is needed) is when you see it.
- We are part of a system designed to create the outcomes we've seen.
- We must step back to get in the way to say and know when we need to disrupt the process.
- Tomorrow, we will have an opportunity to see this happen in action.
- Think about what you are feeling called to do. We'll have space to put more meat to it.

#### For Tomorrow: What is your call to action?

#### MSSC Retreat, Part Two July 21, 2020, 10:00-11:30 Zoom: https://cccconfer.zoom.us/j/91992482172

Attendees: Ashanti Hands, Trina Larson, Ailene Crakes, Charlie Lieu, Leroy Johnson, Gilda Maldonado, Andrew Tanjuaquio, Anne Hedekin, Claudia Estrada-Howell, Erika Higginbotham, Ivonne Alvarez, Johanna Aleman, Karla Trutna, Larry Maxey, Leticia Dias, Michael Temple, Raquel Aparicio, Sasha Verastegui, Suzanne Khambata, Vicki Hernandez, Vicki Miller,

Item One: Call to Action (Crakes, Hands, Maxey, Miller)



- We are looking at racial and structural injustices. We are a microcosm of the larger world. Calls to action are great because they are specific about what we need to do. The current anti-racist focus is on Black/African American people who have experienced significant structural inequities. Many populations of our students require attention. There are many problems.
- Transfer Rates for Black students:

African American Headcount	5 Year Average	5-Year % Change
Total District	78,493	-3%
African American	5,867	-14%
% African American over total	7%	-1%
Total City	16,165	-7%
African American	1,678	-23%
% African American over total	10%	-2%
Total Mesa	23,683	-7%
African American	1,550	-7%
% African American over total	7%	0%
Total Miramar	14,334	33%
African American	717	23%
% African American over total	5%	0%
Total SDCE	24,311	-13%
African American	1,923	-21%
% African American over total	8%	-1%

5 Yr. Average Educational Objective	4 Yr.	BA/BS after completin gAA/AS	BA/BS w/out completin gAA/AS	Total seeking to Transfer
City	7%	45%	9%	61%
Mesa	9%	48%	11%	68%
Miramar	6%	41%	10%	57%
All Colleges	8%	45%	9%	62%

#### Other demographics (5-yr. average):

- a 13% of the African American Students are Active Military or Veteran. This is higher than the Total District military status (8%).
- b 6% of the District African American Students have received DSPS services. This is higher than the District total population (4%).
- c. Overall, 7% of the Credit Colleges African American have received EOPS services (City: 9%, Mesa: 6%, Miramar: 5%). This is higher than the All Colleges total population (4%).
- A good proportion of African American students have attempted Online Only (16%) and Evening Only (13%) as their main format for their classes.
   SDCE students proportion of Evening students is even higher (21%)

DIOAN	Awards	2014/15	2015/16	2016/17	2017/18	2018/19	5-Year % Change	Trend
RICAN	Total District	11,599	14,048	14,079	14,283	14,226	22%	
	African American/Black	984	1,086	1,144	1,053	1,046	6张	
	% AA over total	8%	8%	8%	7%	7%	-1%	10
ICAN	Awards	2014/15	2015/16	2016/17	2017/18	2018/19	5-Year % Change	Trend
	Total City	1,368	1,379	1,354	1,279	1,467	7%	
	African American	150	145	130	119	146	-3%	~
	% AA over total	11%	11%	10%	9%	10%	-1%	~
	Awards	2014/15	2015/16	2016/17	2017/18	2018/19	5-Year % Change	Trend
	Total Mesa	1,789	1,660	1,949	2,010	1,997	12%	5
	African American	99	93	84	112	127	28%	~
	% AA over total	6%	6%	4%	6%	6%	1%	~
	Awards	2014/15	2015/16	2016/17	2017/18	2018/19	5-Year % Change	Trend
	Total Miramar	1,211	1,250	1,254	1,560	1,878	55%	
	African American	46	35	50	48	65	41%	
	% AA over total	4%	3%	4%	3%	3%	0%	~
	Awards	2014/15	2015/16	2016/17	2017/18	2018/19	5-Year % Change	Trend
	Total SDCE	7,331	9,759	9,522	9,434	8,884	21%	/
	African American	589	813	880	774	708	3%	~
	% AA over total	9%	8%	9%	8%	8%	-1%	~

FRICAN	Transfers	2014/15	2015/16	2016/17	2017/18	2018/19	5-Year % Change	Trend
FRIGAL	Total District	3,432	3,676	3,891	4,206	4,751	38%	
RICAN	<b>District African American</b>	230	232	228	213	270	17%	
IIUAN	% AA over total	7%	6%	6%	5%	6%	-1%	~
-	Transfers	2014/15	2015/16	2016/17	2017/18	2018/19	5-Year % Change	Trend
	Total City	780	853	923	970	998	28%	/
	African American	94	97	100	86	87	-7%	~
	% AA over total	12%	11%	11%	9%	9%	-3%	~
	Transfers	2014/15	2015/16	2016/17	2017/18	2018/19	5-Year % Change	Trend
	Total Mesa	1,978	2,069	2,143	2,283	2,467	25%	-
	African American	110	107	102	89	131	19%	
	% AA over total	6%	5%	5%	4%	5%	0%	$\sim$
	Transfers	2014/15	2015/16	2016/17	2017/18	2018/19	5-Year % Change	Trend
	Total Miramar	674	754	825	953	1,286	91%	
	African American	26	28	26	38	52	100%	-/
	% AA over total	4%	4%	3%	4%	4%	0%	

- While the percentages may be somewhat representative of our Black/African American students, the data story does not reflect our aspiration of being the leading college of equity and excellence.
- See the LACCD Plan of Action as an example:



- Also see the Classified Equity Taskforce Next Steps
   The Classified Equity Taskforce will be hosting informal one-hour sessions called "Next
   Steps" twice a month to discuss anti-racist ideas and practices and equitable practices,
   generally, through a classified practitioner lens. The topics for discussion will arise
   organically from the group. Everyone is welcome to attend 2nd Tuesdays from 10-11
   and 4th Thursdays from 2-3. I think we'll get started in September. Look for the flyer.
- And the Counseling Department's Call to Action:

## A CALL TO ACTION

DDD Leroy Johnson, Counseling Department Chair
 DDD Michael Temple, Professor/Counselor, UMAP Coordinator
 DDD Ailene Crakes, Dean of Student Development

#### SAN DIEGO MESA COLLEGE

Black Faculty Counselors' Collaborative (BFCC)



- **Why?** We want to have a response to this time of change; we have our moment and don't want to miss our moment.
- Start: We began with a student panel to get input. Faculty from Chicano Studies, Black Studies, Counseling, and counseling professionals were all available and with us.
- Activities: Weekly meeting for the Counseling Equity Committee which now has a mission statement. We want to make the Counseling department more equitable and inclusive – with a focus on Black students, in particular, and also other disproportionately impacted students.

- **Purpose and Background:** Want to focus on what's happening and respond, in supporting the needs of our African American students.We include a diverse group from many areas, units, and includes students.
- Student Contact & Ed Plan Campaign for Black Students
  - We are looking at a wrap-around, case-management approach, so AA students have strong support and can experience trust.
  - Will work closely with our students so they are involved in our initiatives, events, and activities and not speak for them in our planning. Letting students know at every step of the way, they will be contacted by relevant student services office.
  - Want to increase number of students coming in for long-term ed plan.
  - Career and transfer workshops for AA students from their perspectives.
  - Going to include SHS in this work to help support psycho-social aspects of AA students.
  - Will focus on needs and supports for AA athletes, with an emphasis on academics. The current coach has created this culture. The BFCC will assist in this effort (in part to make sure they understand and follow their ed plans).
- UMOJA will be interwoven in all of this. Services will be scaled up. UMOJA will play a critical role in monitoring the success and support of AA students. Being more intentional and intrusive. Looking at the whole student.
  - Want to serve as a connection of trust.
- A Sawubona Canvas shell has been created for AA students (Sawubona a Zulu word meaning "I see you."). Will highlight SS and deadlines, will host discussion boards. Removing any barriers between AA students and what they need. They will have immediate contact with the BFCC group.
- A Black Directory so students know who is on campus.
- In all, a roadmap for support of students to transform and advance the lives of students, touching the spirit of the student and create and connect students to a community.
- The ethic of love is a huge part of what we do.
- Collaborations with Outreach and AVANZA forthcoming. Ashanti has resources to connect with students, too.
- Equity Initiatives
  - Mesa Program Review
    - We have included equity initiatives in program review, in particular focusing on initiatives for Black students.
  - Education Planning for Black Students
    - Andrew has compiled a list of Black students at Mesa
    - Counseling is working on
    - We're looking globally a case management/wrap-around concept
  - Counseling Equity Committee
    - Counseling and counseling professionals have volunteered and are meeting to talk about how we can make Counseling more inclusive and welcoming. We are coming up with lots of plans and ideas and putting

them into practice. (<mark>Next Steps tie in – could Jennifer and Vang Present at Next Steps?)</mark> Could all SS areas

- Data
  - Only 5% of Black students are coming in for appointments.
  - More (19%) come in for drop-in.

### **SPRING 2020 DATA - BLACK STUDENTS SERVED**

# Black students enrolled at Mesa	2,477	
# Students seen by general counseling	7,071	
# Black students seen by general counseling (duplicated)	595	24%
# Black students served through counseling appointments (unduplicated)	132	5%
# Black students served through counseling drop-ins (unduplicated)	463	19%
# Black students who received both drop-in and counseling appointments	61	2%

Here were the student panel questions. Clips are available with student responses and will be available later.

# STUDENT PANEL QUESTIONS 1. What would you like to see the Counseling Department do better ? 2. How can we be more inclusive in our remote services? 3. What barriers are we imposing on students of color in our waiting area? 4. Are there recommendations you have for the use of social media and how we can use these platforms to promote equity amongst students Formed by the Counseling Equity Committee: Vang Thao, Jennifer Phelps, Kristy Carson, Adam Erlenbusch, Leroy Johnson

A last thought from Ashanti: Create good trouble, necessary trouble when analyzing our policies and procedures NOW. Let's start where we are. Question: What are you being called to do? What one specific thing will you do this semester? We will ask you to talk to your teams about this and share back.

#### Item Two: Appreciation & Needs (Crakes, Hands, Maxey, Miller)

- What do you need? Chat responses:
  - Help to create a space similar to G-103 for our students of color in our building
  - I would like to carry out a point of services survey again will reach out to Kyung Ae. We want to make sure we are supporting the needs of our prospective students.
    - We put a hold on the survey this fall. Thanks for your interest in this. We can work with you so you can survey your students.
  - Access to Black Student emails to encourage participation in planned events.
  - o Better access to student emails
    - Ashanti can make sure that messages go out to students. Creative ways: Canvas shells; Mesa Journeys. Just want to do it in a coordinated way.
    - Charlie is working on designs for emails so they are eye-catching.
  - Create a Black Student Union/area (physical space) to encourage community, improve their voice and mutual support.
  - When we return to campus, a dedicated space for our Black students. While remote, now would be a great time to canvas the campus and decide on a suitable space Black students can use computers, meet with tutors, grab a snack, to meet...etc.
  - What if we include a tile/link to special population organization on Campus Solution portal
  - $\circ$   $\;$  Please contact your deans for any additional support.