

Student Services Council Meeting Minutes

February 21, 2024
2:00 – 4:00 pm, Zoom

ATTENDEES	Larry Maxey, Chair	Leticia Diaz	Jennifer Park
	Marisa Alioto	Pilar Ezeta-Rodriguez	Claudia Perkins
	Ivonne Alvarez	Erika Higginbotham	Saúl Quiroz
	Grace Aumoeualogo	Jose Hueso	Cynthia Rico
	Ailene Crakes	Charlie Lieu	Agustin Rivera, Jr.
	Lynn Dang	Vicki Miller	Karina Sandoval
			Karla Trutna

AGENDA ITEM I: Welcome, Check-In, and Equity/Success Sightings

REMARKS	<ul style="list-style-type: none"> To make students aware of available scholarships, catered messages were sent to students available to them. We now have 896 students. Charlie and his team have been instrumental in this effort. The partnership between FA and Counseling to support students with SAP issues has been helpful to students. The work on the mapper is so helpful, as well. Last AB1705 – math faculty came to discuss the impacts on students at a recent school meeting. We have been plagued by fraudulent enrollments. Thank you to Ivonne and Karina for your hard work to help Mesa resolve these issues.
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AGENDA ITEM II: Review of Meeting Notes

APPROVAL/ MODIFICATION	Notes from November 15, 2023 were approved with no changes.
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AGENDA ITEM III: Campus/District Updates

UPDATES	<p>District Updates</p> <p>Fraudulent Students</p> <ul style="list-style-type: none"> We’ve had 200 fraudulent students which is a significant issue. Students only taking classes online must go through the ID.me process to verify their identities. This is for student completing CCC Apply for the first time. We have to balance this against the needs of students who may not have documentation. The District continues to work on processes to capture bad actors trying to beat our systems fraudulently.
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	<p>Simplifying Financial Aid</p> <ul style="list-style-type: none"> • Students are facing challenges with this roll-out. • Certain populations are more impacted, for example, when parents or spouses are undocumented. • There are 20 issues with only 4-5 workarounds. The expectation is this will be resolved mid-March. We're cautiously hopeful. Encourage students to hold off applying until the system is more stable. • We'll have a social media campaign to help highlight the positive impacts of these changes. <p>Campus Updates Summer Hours</p> <ul style="list-style-type: none"> • M-Th - 4/10s
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AGENDA ITEM IV: Old Business

UPDATES	<ul style="list-style-type: none"> • None
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AGENDA ITEM V: New Business

	<p>A. Student Equity & Achievement (SEA)</p> <div data-bbox="509 1096 1323 1577" data-label="Image"> </div> <ul style="list-style-type: none"> • This is our annual update. • This is meant to address achievement grants within the Guided Pathways framework, through ed plan attainment and policies, for example. • We're required to maintain our Student Equity Plan which identifies our DI'd groups and seeks to close those gaps along a set of success measures. • We're focused on creating inclusive spaces. • SEA looks at this from an institutional level in an integrated way.
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	<ul style="list-style-type: none"> • To highlight one umbrella initiative: The Black Leadership Fellows have done incredible work on behalf of Black/African American students to create learning opportunities and community. • AAPI and LatinX initiatives have likewise been doing work with focuses on healing, community and success. • We're able to update our plan as we go. <p>B. Principles of Community</p> <ul style="list-style-type: none"> • A committee gathered to frame principles of community to help us provide a foundation for when we face challenging conversations and spaces. • The hope is to bring these to the forefront, institution-wide. In Student Services, we want to use and model these. • These principles help us create a peaceful space and work with students productively and with love. • Question: How can we maintain peace – or – when there's a breach, what we can do about it? How can we bring these principles forward? • IDEAS <ul style="list-style-type: none"> • For example, we might pull each other aside when we feel one of our core principles, like dignity, has been compromised. • These principles are meant to transcend talking points but to be the basis of our actions and, in that way, principles we embody. • We could review these with leadership and in our institutes. • We could create posters and feature these principles on our website. • We could frame these and post them in classrooms and common spaces. • We could translate this into other language. • This could be reviewed at our standing meeting.
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AGENDA ITEM VI: Student Services Updates

UPDATES	<p>Student Services</p> <ul style="list-style-type: none"> • Tech Update: If you have a form on your webpage, there's a CAPTCHA feature that's creating problems. Joel is working on it. The Mesa calendar is currently down too. It's a District server issue to be fixed by tomorrow. Need publicity? Mesa Journeys can help. MesaJourneys@gmail.com <p>Student Affairs</p> <ul style="list-style-type: none"> • Student Affairs: The scholarship review process has begun. March 9 is Jumpstart. Please table. Signup due by March 1. Commencement information will be published soon. May 24. • Financial Aid: FA Fair: 2/28; 10:30-1:30 in SS Plaza • Outreach & Promise: Fall applications for Promise are open. The deadline is August 5, 2024 (priority April 4, 2024). • Student Health Services: COVID is going around. Wear a mask if you're
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feeling ill or if others are ill around you. Mental health issues are on the rise.

Student Development

- Career/Evaluations: The [Districtwide Career Fair](#) is on March 21st from 10 a.m. - 2 p.m. & Career fest, which includes the events leading up to the fair from all colleges are posted on [Handshake](#) when a student logs in and on the District site [here](#). Commencement is scheduled for May 24th - registration will be sent via mail and email near the end of March. All up to date information can be found here: <https://www.sdmesa.edu/student-support/graduation-and-commencement/commencement-overview.shtml>
- Counseling: Please Note that on Friday, March 1, 2024 there is a District Counselor Conference hosted at Mesa, our Counseling/transfer and Career departments are open, however, there are no counselors available.
- Transfer: Mesa now has Linktree. This is a great social media friendly platform. Please check us out. <https://linktr.ee/mesatransfer>. The Mesa Events page has a new look. Please find all events and rep visits on this page. <https://www.sdmesa.edu/student-support/transfer/transfer-events.shtml#schedule> Spring Transfer Talks are back. Students can register through the events page <https://www.sdmesa.edu/student-support/transfer/transfer-events.shtml#schedule> Transfer Options Fair is 4/18 from 10AM to 1PM; TC Collaborations: The TC is partnering with the DRC to assist transfer students with additional documentation required for transfer on 4/16 The TC is partnering with the BLF to host Transfer Transition (finding your home away from home) on 4/23 during Black Student Success Week. Also partnering with FA and BLF for a Financial Aid workshop for Transfer Students on 4/24. Save the date for Transfer Recognition luncheon May 16 11:30 AM to 1PM.
- Veterans/Veterans Success Center: Recent events have been a success. We're working with veterans to receive FA as well as veterans benefits.

Student Success & Equity

- SSE: Mesa is hosting a Powwow on Saturday, March 16th 10-8PM led by Thekima Mayasa
- AVANZA/PN: We're accepting applications for PNs.
- CalWORKs: We'll continue the Parents Café and Spring Healing Circle events this semester.
- EOPS: Dreamer Resource Center and Borderless Scholars – FREE legal immigration consultations with an attorney are available for students and employees! Mesa College and Borderless Scholars are partnering with JFS/HELS to offer FREE legal immigration consultations! To learn more about this service, please contact the EOPS Office to schedule an appointment with a Borderless Scholars Counselor or visit our website at: <https://www.sdmesa.edu/student-services/eops/borderless->

	<p>scholars/resources.shtml and www.jfssd.org/HELS. Upcoming Workshop: Financial Literacy Workshop focused on Understanding Taxes: The FAST Scholars and NextUp team will be hosting Cal Coast on Thursday, March 7 from 12:00-1:00 pm to lead a workshop on taxes at the FAST Center, K-101. Food will be provided to all attendees. Campaign: Spring 2024 Transportation Campaign: The FAST Scholars and NextUp programs seek to alleviate basic needs insecurity for our students by assisting with transportation to help them succeed on their educational journey at San Diego Mesa College. Qualifying FAST Scholars and NextUp students are encouraged to apply to the program's Transportation Campaign.</p> <p>Weekly Event: Connecting with the FAST Scholars and NextUp Team over breakfast and lunch at 72Fifty: Every week on Mondays from 8:30 am - 9:30 am (breakfast) and Wednesdays and Thursdays from 12-1pm (lunch), our FAST Scholars and NextUp students are welcome to join the team at 72Fifty to foster connections and enjoy a free meal.</p> <ul style="list-style-type: none"> • DSPS: March 7th DSPS will be hosting a soft skills workshop in our High Tech Center. Thanks to Charlie for helping us get set up with TrueDialog texting app. We are using with our Test Proctoring Center. • The Pride Center: The Pride Center turns one this year. • The Stand: We have a new program, called Fresh Success for CTE students.
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AGENDA ITEM VII: Institutional Effectiveness Updates

UPDATES	<p>Accreditation</p> <ul style="list-style-type: none"> • Next week there's an Accreditation Site visit. Outlook invites have been sent. The SS leadership are responding to team requests through a Teams space. <p>Summer Hours</p> <ul style="list-style-type: none"> • 4/10 M-Th
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MSSC Report - Mesa Pathways 2.21.24

Mesa Mapper:

Implementation for the Mapper has begun!

Mesa Pathways is working this spring, in collaboration with the district, Curriculum Committee, and our Articulation Officer, to provide preliminary campus and curricular information to initiate the implementation process for the Mapper.

AB 928 requires that we implement a new replacement single general education pathway that was developed (Cal-GETC) in lieu of the existing general education for transfer frameworks by June 1, 2024.

To be in compliance, a refresh of our ADT maps will be the priority, followed by local programs and certificates. Counselors will be providing preliminary updates to maps in preparation for a review process with faculty members.

Academic and Career Pathways (ACPs):

Many thanks to the departments who submitted updates to their ACP placement, as academic programs are permitted to be placed in up to three Academic and Career Pathways. We are now in the process of updating these program listings, which will be reflected on the Academic and Career Pathways website: <https://www.sdmesa.edu/academics/v2/academic-career-pathways/index.shtml>

These ACP updates have also been submitted to the district so that these changes can be reflected in the updates to CCCApply. In future terms, incoming students will be able to select their major via ACP in CCCApply.

Mesa Success Coaches (MSC):

The Mesa Success Coaches are continuing into their second semester. Coaches reached out during Flex week and with a reminder about the add/drop deadline. Coaches cohorts will begin meeting again in March. A mid-year report on the impact of the program has also been generated by Institutional Effectiveness.

Next Mesa Pathways Committee Meeting: MPC met for their first meeting of spring semester on Wednesday, February 14th. The next MPC Meeting will take place on April 10th from 12:45 - 2:15pm (meetings are held online via Zoom).

To learn more about Mesa Pathways: <https://www.sdmesa.edu/mesa-pathways/>