

Student Services Council Meeting Minutes

March 20, 2024
2:00 – 4:00 pm, Zoom

ATTENDEES	Larry Maxey, Chair	Anne Hedekin	Vicki Miller
	Johanna Aleman	Erika Higginbotham	Jennifer Park
	Marisa Alioto	Jose Hueso	Olivia Picolla
	Ivonne Alvarez	Kyung Ae Jun	Claudia Perkins
	Robyn Bolden	Suzanne Khambata	Saúl Quiroz
	Ailene Crakes	Charlie Lieu	Karina Sandoval
	Leticia Diaz	Mark Manasse	Andrew Tanjuaquio
	Pilar Ezeta-Rodriguez		

AGENDA ITEM I: Welcome, Check-In, and Equity/Success Sightings

REMARKS	<ul style="list-style-type: none"> A student who came to us as refugee is now a doctor of pharmacy and reached out through LinkedIn. Thank you for your contributions to our strategic enrollment management. Larry attended A2MEND conference with about 36 students. It was a very affirming experience.
----------------	---

AGENDA ITEM II: Review of Meeting Notes

APPROVAL/ MODIFICATION	<ul style="list-style-type: none"> Notes from February 21, 2024 were approved with no changes.
-----------------------------------	---

AGENDA ITEM III: Campus/District Updates

UPDATES	<p>ID Card Process</p> <ul style="list-style-type: none"> The district needs to update the servers and replace/repair 15 machines. That will happen around Thanksgiving break. <p>Reporting Process for Our Work with Students</p> <ul style="list-style-type: none"> We want to report the work we do with students through our programs and services. Student Services folks attended a training to learn how we'll do this. We want to drill down to the student level. We'll continue training and looking at how we can implement this. For now, this is largely a self-paced thing. We want to do it as positively as we can. This may eventually replace other reports.
----------------	--

	<p>Summer Schedule: 4/10</p> <p>DQ3</p> <ul style="list-style-type: none"> We're revamping this process. We want a system so counselors can work with students at the front end. The District will no longer disqualify students. We hope this will be positive for our students. <p>April 22-26: Black Student Success Week</p> <ul style="list-style-type: none"> The workshops are coming together nicely <p>Higher Up Program</p> <ul style="list-style-type: none"> Leticia is taking the lead on this program for former foster youth (Rising Scholars) and CalWORKs students which will help them with a stipend.
--	---

AGENDA ITEM IV: Old Business

UPDATES	None
----------------	-------------

AGENDA ITEM V: New Business

UPDATES

A. Mesa Mapper: Implementation Update

- Mesa was selected to participate in the Pathways Program Mapper (PPM) program. We were given this software to implement a Mesa-tailored version on our campus.
- The District has been helpful in helping us with up-to-date information.
- Starting Place: AA-T
- The maps aren't education plans. These maps are not prescriptive. They provide a guide for the students and include language like, "CSU Area C Arts and Humanities" that students and counselors can then translate into specific course-taking plans.
- We will continue to collaborate with our instructional faculty.

Mapping Timeline

Associate Degrees for Transfer	Local AA/AS Degrees + Certificates	Remaining Local AA/AS Degrees + Certificates
<ul style="list-style-type: none">• 25 ADT programs• GE: Cal-GETC• Newest programs (e.g. Coms 2.0)• Complete by Feb 29, 2024	<ul style="list-style-type: none">• 30 local AA/AS degree and certificate programs• GE: District or Cal-GETC• Complete by April 3, 2024	<ul style="list-style-type: none">• 35 local AA/AS degree and certificate programs• GE: District or Cal-GETC• Complete by April 26, 2024

	<ul style="list-style-type: none"> • We will offer office hours to support faculty. We're starting with 90 programs in the first round. • This provides a foundation that will then lead students to Counseling where students can share their goals and learn about requirements tailored to their situation. <p>B. Strategic Enrollment Management (SEM) Committee</p> <ul style="list-style-type: none"> • SMARTE Goals • We developed a SEM last year. We're responsible for reviewing SMARTE goals. • Dean Crakes reviewed the SMARTE goals, demonstrated how some examples are "SMARTE," and asked for updates. <p>C. CVC-OEI</p> <ul style="list-style-type: none"> • Presentation • Mesa will be a teaching college for this online initiative that allows students to take online classes at any college state-wide with one application. Mesa's status as a teaching college will allow our courses to be added to the exchange. • Questions center on how we clear prereqs. The process will be the same whether a student is a F2F or OEI student, for example.
--	---

AGENDA ITEM VI: Student Services Updates

UPDATES	<p>Student Services</p> <ul style="list-style-type: none"> • M&M: Look out for the Earth Day event in April. • Tech Update: If you need access to the Mesa calendar. Let Charlie know. <p>Student Affairs</p> <ul style="list-style-type: none"> • Student Affairs: IE update: @Vicki and Jen, Jumpstart your Success Spring2024 post-event survey was emailed to 71 participants. We got 14 responses(20% response rate) so far and I am planning to send a reminder one more time toward the end of the this week. • Here is the sign up form for Commencement volunteers: https://forms.office.com/Pages/ResponsePage.aspx?id=MWAMBLs6NUizDJ2IIvtMae1voultyZFGt5iojMcNB1xUOUMwVUNZUIU3R09OWk41WjRCQVZRNzdBMi4u • AS: Please promote elections after Spring Break • Financial Aid: https://www.sdmesa.edu/student-support/financial-aid/fafsa-simplification-faq.shtml • Outreach & Promise: Promise End of Year Celebration - Celebrating the success and achievements of our Promise students (Year 1 and Year 2) as a community while providing supports for smooth transitions to the next
----------------	---

academic year and beyond!

Thursday, May 2nd (1-3pm) and Wednesday, May 8th (1-3pm) at AVANZA; Promise Counseling Workshop Series for Spring 2024 begin April 3rd. A series of 9 workshops offered in-person or online and covering topics about transferring, understanding academic policies, learning about grad school, careers in education, destressing, creative arts workshops, etc. Register online. Post is available on our Instagram at https://www.instagram.com/p/C4a5U4AxbK/?utm_source=ig_web_copy_link&igsh=MzRIODBiNWFIZA==; and also on our Promise Canvas shell at <https://bit.ly/promisecanvas>; Promise Progress Reports for Year 1 Promise students are due Friday, April 12, 2024.

<https://bit.ly/24springrep> (Information is also available on our Instagram @sdpromisemesa and on our Canvas shell at <https://bit.ly/promisecanvas>); Outreach office will soon be announcing a call out for applications for Outreach Ambassadors for the 2024-2025 academic year. Stay tuned!

- Student Health Services: Measles is on the rise. Take care of yourself. Make sure your vaccines are up to date. Flooding has created problems. Use air filters in your homes. April 10 – Health Fair.

Student Development

- Admissions/Records: The District is going to hold a program to update student SSNs. We're going to start collecting AB540 forms in their HS senior year.
- Career/Evaluations: TOMORROW: District-wide Career Fair from 10 am - 2 pm: 100+ employers, free professional headshots, food for registered participants (while supplies last), swag, and most importantly access to meaningful employment: <https://www.sdmesa.edu/student-support/career-center/career-wbl-events.shtml#careerfair>; We have 109 students registered for Commencement - the first round of invites were sent on Monday 3/18! 😊 The link is only available via the email students received who applied for graduation. More information on Commencement can be found here: <https://www.sdmesa.edu/student-support/graduation-and-commencement/commencement-overview.shtml>
- Counseling: -April 12th Counseling services will be unavailable due to a Mesa Counseling Retreat. -Students should meet with a Counselor before our peak begins at the end of April. -Have Promise students sign up for the Promise Workshops:
https://docs.google.com/forms/d/1Z_MlkjkbujTS0JHxZnaLaFMy0Lw6zjhyMWP6UhawsE/viewform?edit_requested=true
- Veterans/Veterans Success Center: xxx
- Transfer:
https://drive.google.com/file/d/12SaNZf91QtCqAiPKK0Nue3PKenIf-EwB/view?usp=drive_link
- Transfer Center Flyers:
 - <https://drive.google.com/file/d/12SaNZf91QtCqAiPKK0Nue3PKen>

	<p>lf-EwB/view?usp=drive_link</p> <ul style="list-style-type: none"> ○ https://drive.google.com/file/d/1m8B0mW3fJKyG7RpnMTYC2DYor26R6cRN/view?usp=drive_link ○ https://drive.google.com/file/d/1q2h_qnhbZj1GdIdM-d2BldfJzDCwGcu3/view?usp=drive_link ○ https://drive.google.com/file/d/1_oCDaEfea-pHQGopMckUu8_FxfvV4vMO/view?usp=drive_link ○ https://drive.google.com/file/d/13g7r7k81TU372s9oiXtWT4TzLV_oBRZWN/view?usp=drive_link ○ https://drive.google.com/file/d/1Jmbr2TDg0YnrvngKWslnf096j37SjrUc/view?usp=drive_link <p>Student Success & Equity</p> <ul style="list-style-type: none"> • SSE: Mesa 60th Anniversary- Past President Panel on Wednesday, 4/17 from 11am-1pm in MC211. https://www.instagram.com/p/C4qtFhYMxJ9/; Video Recap of Mesa Powwow from 3/16/24- https://www.youtube.com/watch?v=iLIVZTZ_yql; Mesa College Award Ceremonies- https://www.sdmesa.edu/student-support/graduation-and-commencement/community-award-ceremonies.shtml; Raza Grad, ROP, EOPS & Special Programs, DSPS, AAPI recognition ceremony dates and times 🖱 Please share with student graduates. • Black Leadership Fellows: Black Student Success Week will be held in April. • AVANZA: Avanza is currently conducting interviews for Peer Navigators, over 40 applications were received. There will be 12 Peer Navigator positions. Avanza is also preparing the planning for Summer 2023 CRUISE program, stay tuned. • CalWORKs • EOPS & Special Programs: The DRC had a great turn out during the Undocu Ally training this week. Today our NextUp students and Team is attending the SDSU Guardians Scholars Day. Today we also partnered with the MESA program to introduce all our students to this wonderful program and all its benefits.DSPS: xxx • The Pride Center: - Pride Month Celebration - April 2024; an email with the events will be shared soon with the district. - Save the Date Lavender Celebration May 8th 4:30 - 6pm at D101 • The Stand: The Stand will be doing a soft opening of our Family Resource Center. Monday April 1st. We will have light refreshments available. so stop by and see the space. We are also having a baby sprinkle and seeking donations of books, learning materials and activities for children of all ages. chrome-extension://efaidnbmnnnibpcajpcglclefindmkaj/https://files.constantcontact.com/55ab5ec3801/3505cf2a-ebd8-465f-9774-592066dd706f.pdf
--	---

	Campuswide Administrative Units/Partners <ul style="list-style-type: none"> • None
--	--

AGENDA ITEM VII: Institutional Effectiveness Updates

UPDATES	<p>Program Review</p> <ul style="list-style-type: none"> • We'll soon receive notification for resource requests. <p>Accreditation</p> <ul style="list-style-type: none"> • We just had our site visit. It seems to have gone well.
----------------	---