#### SAN DIEGO MESA COLLEGE

### **2016 ILO Survey Results**

### Background

- Survey items derived from Mesa ILOs and operational definitions
- Indirect assessment of student learning upon completion of a degree or certificate program
- Student reflections on development in ILO areas

# Mesa ILOs (2016)

- Communication
- Critical Thinking
- Global Awareness
- Personal Awareness
- Self-Awareness
- Technological Awareness

## **Survey Instrument**

- 6 Likert scale matrix questions (1 per ILO)
  - Ratings on a 5-point scale
  - Open-ended comment boxes for each ILO
- 6 additional open-ended items
  - Success factors, challenges, recommendations
- Students asked to rate the degree to which their experiences at Mesa improved their skills/abilities in each area



### **Survey Screenshot**

#### SAN DIEGO MESA COLLEGE

#### **Graduating Student Survey 2016**

#### **Critical Thinking**

The next few items are about your experience as a Mesa College student. Please rate your agreement with each of the following items.

#### 4. Using the scale below, please rate the degree to which your experiences at Mesa College have improved your skills

and abilities in each of the following areas.

	No improvement	Improved slightly	Improved moderately	Improved	Improved to a great degree
Draw my own conclusions based on the available evidence	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Evaluate information for bias	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Construct arguments based on a variety of information sources	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	0
Apply the principles I learned to solve real-world problems	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Effectively interpret information presented to me	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Evaluate information for validity	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Explain my position on a topic to others	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

# Methodology

- Survey sent to students in May 2016
- Data collection: May 2016
- One invitation, two reminders
- Target population: students applying for graduation during spring semester
  - N=1,567 students
  - Survey invitation sent via email to 1,565 students

# **Survey Participants**

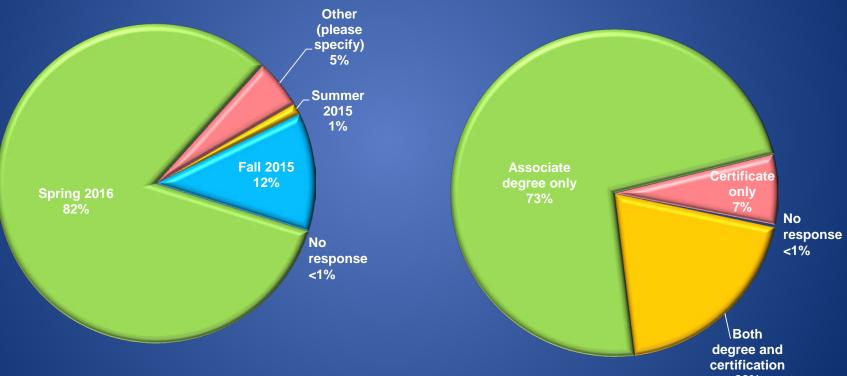
- **453** students responded to the survey invitation
- 391 students completed the survey
- Response rate = 25%



## **Graduation Semester & Award**

**Anticipated Graduation Semester** 

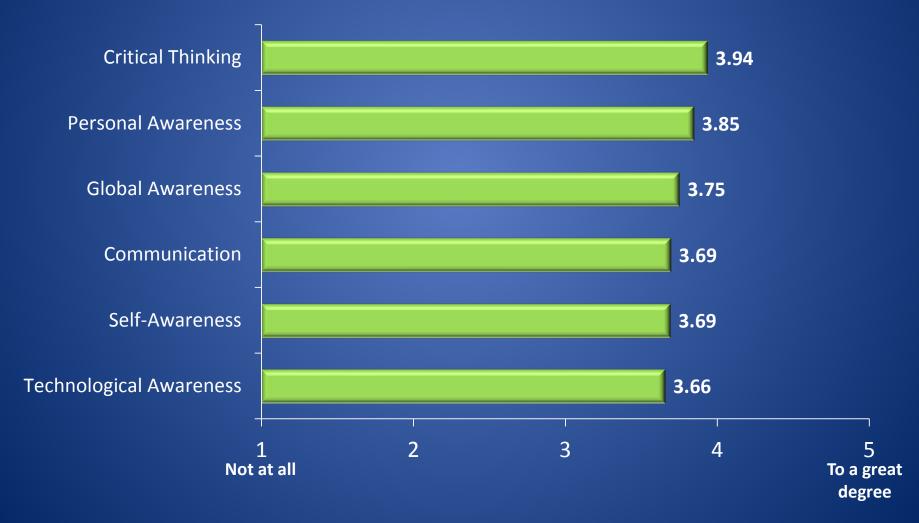
**Anticipated Educational Awards** 



20%

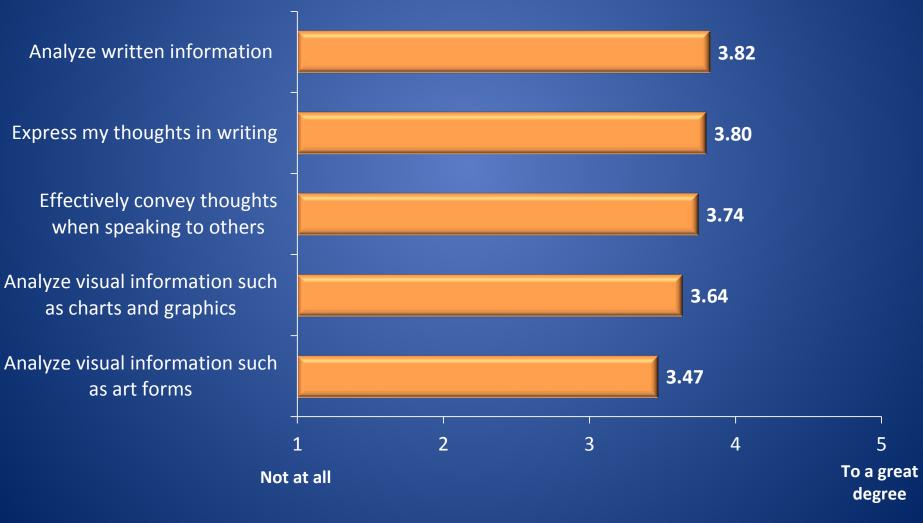
# Summary of Responses by ILO

**ILO Skill Improvement Scale Average Ratings** 



## Communication

#### **Communication Average Skill Improvement Ratings**



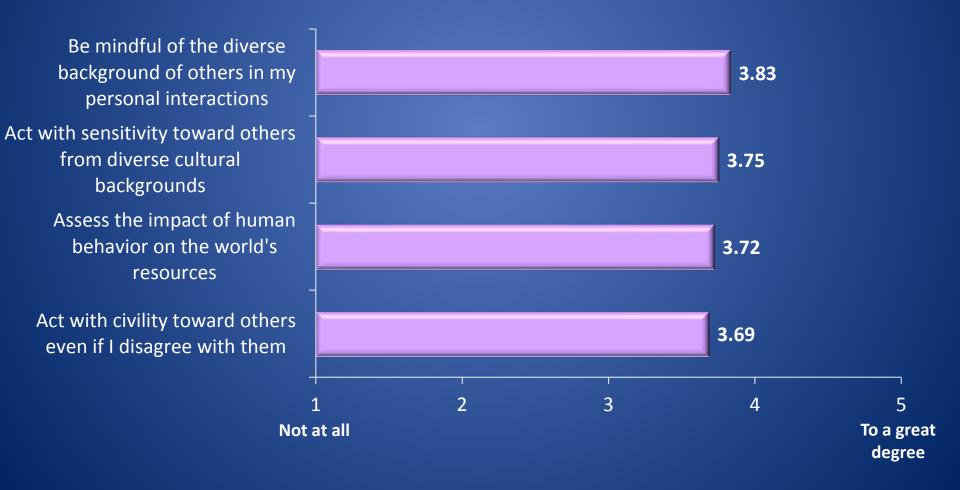
# **Critical Thinking**

#### **Critical Thinking Average Skill Improvement Ratings**



## **Global Awareness**

**Global Awareness Average Skill Improvement Ratings** 



### Personal Awareness

#### Personal Awareness Average Skill Improvement Ratings



### Self-Awareness

Self-Awareness Average Skill Improvement Ratings



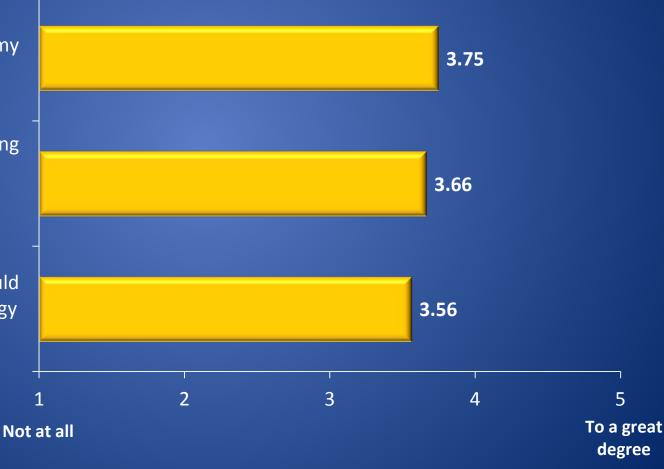
## **Technological Awareness**

#### **Technological Awareness Average Skill Improvement Ratings**

Utilize technology to enhance my own learning

Communicate effectively using technology (i.e., office and technicaly software, social media)

Identify areas in which I would like to develop my technology skills



#### Popular Programs of Study (Among Respondents)

- Psychology (35)
- Business Administration (23)
- Other Business (16)
- Sociology (11)
- Interior Design (10)

#### What Did Students Say Most Influenced Their Success @ Mesa?

- Instructional faculty (132)
- Students' own motivation (80)
- Support of family, and friends (48)
- School services, programs, and resources (27)
- Counselors (24)

#### **Top Challenges While at Mesa**

- Time management (78)
- Personal challenges (66)
- Academics (64)
- Parking and transportation (30)
- Course availability (24)
- Instructional styles and approaches (24)