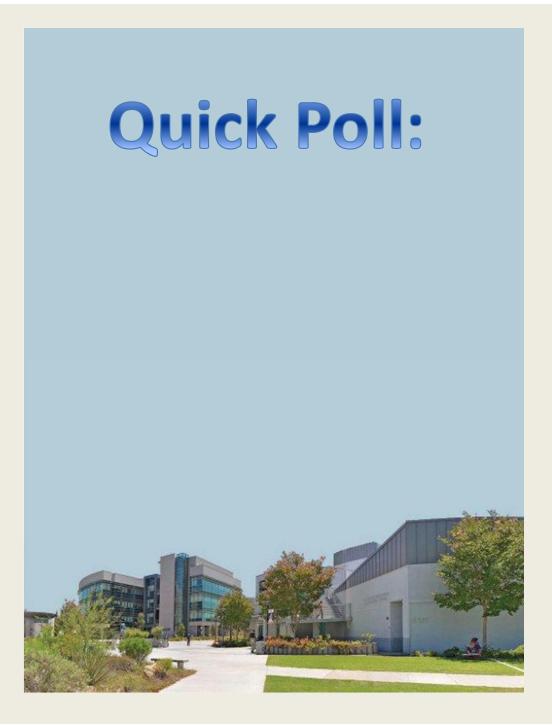
Introduction to Program Review Data for Instructional Programs



FLEX #79749

Bri Hays, Campus Based Researcher September 25, 2014



How are you currently feeling about accessing and analyzing data for your program review?





Learning Outcomes

By the end of the session, participants will be able to...

- Identify program key performance indicators
- Describe how key performance indicator data can be used for program planning
- Summarize relevant key performance indicator data for the program

What can your program review data provide?

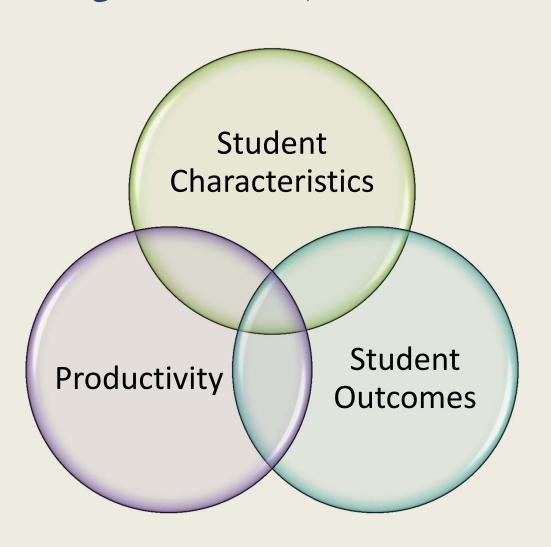
- A high-level view of the program's history and current status
- Information on trends and program progress
- A description of the students enrolled in program courses
- A summary of student performance in program courses
- Information of demand for program courses and program productivity

Leveraging Data for Program Planning and Improvement

Key Performance Indicators

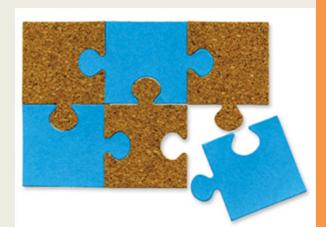


Mesa College Key Performance Indicators

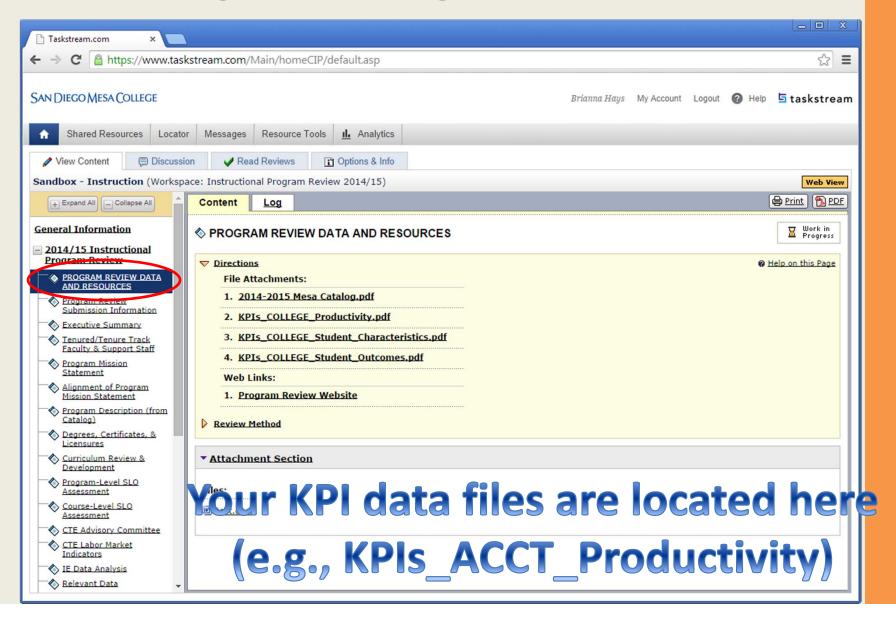


Getting to Know Your Program Review Data

- Student Demographics
 - ...KPIs_Student Characteristics.pdf
- Course Success, Retention, and GPA
 - ...KPIs_Student_Outcomes.pdf
- Enrollment, Fill Rates, and Load
 - ...KPIs_Productivity.pdf
- Degrees and Certificates
 - ...ProgramAwards.pdf



Accessing Your Program Review Data









Student Characteristics

Demographics and Background Information on Students Enrolled in Your Program Courses

What's In It For Me?

- You get to know a little bit about your students
- You can find out how many students are enrolling in program courses
- You can compare trends from year to year to see demographic shifts in your student population

What's in a Student Characteristics Report?

- Annual unduplicated student headcount for 5 years, overall and disaggregated by...
 - Gender
 - Ethnicity
 - Age
 - DSPS Status
 - First Generation College Student Status
 - Prior Education Level

Sample Report: Hula Hoops Program

Table 1.1: Annual Program Student Headcount

	2009-10	2010-11	2011-12	2012-13	2013-14	5-Yr % Change
Overall Program	4,203	4,579	4,188	4,119	3,994	-5%

Table 1.2: Annual Student Headcount by Gender

	2009-10		2010-11		2011-12	•	2012-13		2013-14		5-Yr % Change	5-Yr Avg
Female	1,843	43%	1,970	44%	1,771	42%	1,739	42%	1,687	42%	-8%	43%
Male	2,359	57%	2,609	56%	2,417	58%	2,380	58%	2,307	58%	-2%	57%
Unreported	1	0%	0	0%	0	0%	0	0%	0	0%	-100%	0%
Total	4,203	100%	4,579	100%	4,188	100%	4,119	100%	3,994	100%	-5%	100%

Table 1.3: Annual Student Headcount by Ethnicity

	2009-10		2010-11		2011-12	i i	2012-13		2013-14		5-Yr % Change	5-Yr Avg
African American	245	6%	306	7%	218	5%	240	6%	241	6%	-2%	6%
American Indian	32	1%	30	1%	26	1%	24	1%	22	1%	-31%	1%
Asian/Pacific Islander	622	15%	681	15%	579	14%	601	15%	543	14%	-13%	14%
Filipino	229	5%	263	6%	200	5%	213	5%	187	5%	-18%	5%
Latino	751	18%	998	22%	1,068	26%	1,129	27%	1,179	30%	57%	24%
White	1,735	41%	1,798	39%	1,700	41%	1,534	37%	1,449	36%	-16%	39%
Other	170	4%	234	5%	235	6%	267	6%	282	7%	66%	6%
Unreported	419	10%	269	6%	162	4%	111	3%	91	2%	-78%	5%
Total	4,203	100%	4,579	100%	4,188	100%	4,119	100%	3,994	100%	-5%	100%

Student Characteristics Activity

- Looking at the sample report, what trends do you notice?
- Now, looking at <u>your program</u> data, what stands out to you?
- Which data points are most meaningful for planning purposes?
- What are the implications for practice?







Student Outcomes

Program and Course Enrollment, Retention, Success, and GPA

What's In It For Me?

You can...

- examine changes in student outcomes before and after curriculum changes or other factors that may have impacted the program or course
- determine if there are any equity gaps in student achievement
- assess patterns of student performance in online and face-to-face classes

What's in a Student Outcomes Report?

- Annual enrollment, retention, success, and program/course GPA for 5 years, overall and disaggregated by...
 - Gender
 - Ethnicity
 - Online Status
 - Course

Student Outcomes Terms and Definitions

Enrollment

- The number of seats enrolled as of census

Retention Rate

of students with a final grade of A, B C, D, F, P, NP, I, RD # of students enrolled at census

Success Rate

of students with a final grade of A, B, C, or P # of students enrolled at cenus

Program or Course GPA

- Total grade points earned divided by the number of units attempted
- across all courses in the program (program GPA)
- OR across all sections of the course (course GPA)

Sample Student Outcomes Report

Table 2.1. Annual Program Outcomes

	Enrollment	Retention Counts	Retention Rate	Success Counts	Success Rate	Program GPA
2009/10	4,706	3,881	82%	3,099	66%	2.68
2010/11	5,203	4,355	84%	3,320	64%	2.56
2011/12	4,813	3,841	80%	2,987	62%	2.59
2012/13	4,643	3,889	84%	3,104	67%	2.69
2013/14	4,509	3,801	84%	3,014	67%	2.68

Table 2.2. Annual Program Outcomes by Class Online Status

		Enrollment	Retention Counts	Retention Rate	Success Counts	Success Rate	Program GPA
	2009/10	3,175	2,719	86%	2,244	71%	2.79
Not an Online Class	2010/11	3,453	3,019	87%	2,432	70%	2.72
	2011/12	3,227	2,742	85%	2,184	68%	2.67
	2012/13	3,303	2,896	88%	2,369	72%	2.77
	2013/14	3,111	2,775	89%	2,274	73%	2.78
	2009/10	1,531	1,162	76%	855	56%	2.46
	2010/11	1,750	1,336	76%	888	51%	2.24
Online Class	2011/12	1,586	1,099	69%	803	51%	2.42
	2012/13	1,340	993	74%	735	55%	2.50
	2013/14	1,398	1,026	73%	740	53%	2.41

Student Outcomes Activity

- Looking at the sample report, what trends do you notice?
- Now, looking at <u>your program</u> data, what stands out to you?
- Which data points are most meaningful for planning purposes?
- What are the implications for practice?







Productivity

Program and Course Enrollment, Retention, Success, and GPA

What's In It For Me?

- You can...
 - assess demand for program courses
 - measure program faculty load from year to year
 - examine patterns of productivity across courses

What's in a Productivity Report?

- Five years of...
 - Enrollment
 - Capacity
 - Fill rate
 - Load
 - FTEF
 - FTES

Productivity Terms and Definitions

Enrollment

- The number of seats enrolled as of census

Capacity

 The maximum capacity or enrollment maximum for a given course

• Fill Rate =
$$\frac{Total\ Enrollment}{Total\ Capacity}$$

FTEF

- Total number of full-time equivalent faculty assigned
- 1 FTEF = 15 hours of lecture (20 hours of lab) per week

Productivity Terms and Definitions (continued)

WSCH

- Weekly Student Contact Hours
- Number of student contact hours per week x
 Number of students enrolled at census

FTES

- Total number of full-time equivalent students enrolled
- 1 student enrolled in 15 semester hours
- For weekly/daily census classes:
 - FTES = WSCH x Term Length Multiplier (16.5 at Mesa)/525

Load

$$-\frac{WSCH}{FTEF}$$

Sample Productivity Report

Table 3.1: Annual Program Productivity

	Sections	Enrollment	Capacity	Fill Rate%	FTEF	LOAD	FTES
2009/10	140	4,706	4,828	97%	35.15	617	682.11
2010/11	165	5,203	5,556	94%	39.69	604	754.18
2011/12	155	4,813	4,964	96%	35.03	639	703.52
2012/13	149	4,643	4,770	97%	34.13	629	674.89
2013/14	166	4,509	4,933	91%	35.55	589	657.79

Table 3.2: Annual Productivity by Course

		Sections	Enrollment	Capacity	Fill Rate%	FTEF	LOAD	FTES
	2009/10	39	1,454	1,365	106%	6.80	711	151.94
	2010/11	44	1,507	1,493	101%	7.40	674	156.71
HOOPS 102	2011/12	38	1,267	1,157	106%	6.00	698	131.55
	2012/13	37	1,160	1,076	107%	5.40	716	121.46
	2013/14	44	1,211	1,177	102%	5.80	694	126.47
	2009/10	25	850	905	94%	4.20	672	88.58
	2010/11	29	979	1,041	94%	4.60	702	101.46
HOOPS 103	2011/12	26	879	906	97%	4.00	724	90.99
	2012/13	27	970	992	97%	4.40	727	100.50
	2013/14	27	917	998	92%	4.40	686	94.85

Student Productivity Activity

- Looking at the sample report, what trends do you notice?
- Now, looking at <u>your program</u> data, what stands out to you?
- Which data points are most meaningful for planning purposes?
- What are the implications for practice?

BUL WAIL...THERE'S MORE...

Program Review Data Training for Advanced Lead Writers:

Leveraging Research Data for Instructional Program Improvement

October 17th @ 10:30am LRC 432

Questions?

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