

**2021/2022**

**Orientation for Department  
Outcomes Coordinators**

**FLEX#10577**

# Institutional Effectiveness Team

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# Introductions!



Post in chat:

Name

Department

Poll:

Experience with OA (1-5)

# Agenda



OA Cycle



OA Guide



Role of the DOC



Canvas



TaskStream



Best Practices  
Q&A



# OA Guide

## Guiding Principles of Outcomes Assessment

1. Outcomes Assessment is intended to improve student learning by systematically evaluating student performance on specific outcomes.
2. The Mesa College Outcomes Assessment process is based in college-wide institutional learning outcomes.
3. In instruction, Outcomes Assessment at Mesa College is faculty-driven and course-embedded. In student service areas and administrative units, Outcomes Assessment is the responsibility of those providing the services associated with the service area or unit.
4. Outcomes Assessment is an on-going, not episodic, process.
5. Outcomes assessment is about evaluating the effectiveness of programs, courses, and services, not individuals.

# Role of the DOC

- ❖ Assigned from each department or program
- ❖ Fostering discussion of outcomes and assessment within your department or program
- ❖ Coordinating assessment practices
- ❖ Facilitating discussion of the results
- ❖ Identifying the next steps
- ❖ Entering data into TaskStream
- ❖ Maintaining outcomes assessment timeline
- ❖ Maintaining mapping
- ❖ Reporting Course updates to IE office for TaskStream
- ❖ Reporting back to COA



# OUTCOMES AND ASSESSMENT

## Six Year Timeline 2016-2022

2016-2017

REFLECTION AND  
PLANNING  
IMPLEMENTATION  
REVIEW

2017-2018

2018-2019

REFLECTION AND  
PLANNING  
IMPLEMENTATION  
REVIEW

2019-2020

### MID CYCLE REPORT

2020-2021

REFLECTION AND  
PLANNING  
IMPLEMENTATION  
REVIEW

2021-2022

REFLECTION AND  
PLANNING  
IMPLEMENTATION  
REVIEW

Consider using a 3 semester rotation of  
planning, assessment and reflection

#### Reflection and Planning

- Discuss previous round of assessment
- Identify changes to your outcomes and/or the assessment plan
- Establish a timeline for assessments and review

#### Implementation

- Finalize plans for assessment
- Run assessments
- Review completed assessments; evaluate data

#### Review/Action Plan

- Discuss results of the assessment
- Identify gaps
- Create an action plan
- Implement recommendations

Cycles within the Timeline are intended to be flexible.

- Student Services and AUO may choose to assess on an annual basis,
- Some CTE Programs must complete the cycle in 2 years.
- All courses must be assessed for all outcomes within the six year timeline
- All Programs must be assessed at least once within the six year timeline..

Assessment should be a continuous process. During the six year cycle, smaller departments should consider completing two three-year cycles of outcomes assessment.



# TaskStream Tour



Welcome to Taskstream by Watermark

Sign In

erabinovich@sdccd.edu

.....

Sign In

[Forgot Login?](#)

[Create/Renew Account](#)

[Get Help](#)



# Canvas Tour

Need Canvas Access?

Email: Christopher Rodgers  
crodrers@sdccd.edu

Include:

Full name


10 digit ID

Your email

The screenshot shows the Canvas LMS interface for the 'Mesa College Outcomes Assessment' course. On the left is a navigation menu with links: Home, Announcements, Assignments, Discussions, Outcomes, Chat, Zoom, Mesa Library, and Unicheck. The main content area has a header 'Mesa College Outcomes Assessment' and a banner image with the text 'OUTCOMES ASSESSMENT SAN DIEGO MESA COLLEGE'. Below the banner is a paragraph explaining the assessment process at Mesa College, followed by a bulleted list of goals: help you get quick access to resources and information, promote collaboration, and help create a space where we can learn from one another. A welcome message for Fall 2021 is also present. At the bottom, there is a video player with a play button and a URL: <https://youtu.be/eJA9dwGMLrY>. On the right side, there are three buttons: 'View Course Stream', 'View Course Calendar', and 'View Course Notifications'. Below these is a 'To Do' list with several items, each with a calendar icon, a title, a date and time, and a close button (X).

Home  
Announcements  
Assignments  
Discussions  
Outcomes  
Chat  
Zoom  
Mesa Library  
Unicheck

## Mesa College Outcomes Assessment



OUTCOMES ASSESSMENT  
SAN DIEGO MESA COLLEGE

At Mesa College, faculty, classified professionals, and administrators have a responsibility to our students to continuously improve the teaching and learning process based on our mission and values. Outcomes are developed and assessed in Instruction at the course and program levels, in Student Services at the area and program levels, and in Administration at the unit level. Outcomes Assessment is the process of collecting information that will tell the College whether the services, activities, or experiences it offers are having the desired impact on those who partake in them. Ongoing dialogue based in the assessment process and review promotes a dynamic assessment plan, enhances institutional effectiveness, fosters continuous improvement of educational quality, and is central to our planning and budgeting decisions.

This area is designed to:

- help you get quick access to resources and information
- promote collaboration
- help create a space where we can learn from one another

Welcome Back to Fall 2021, Department Outcomes Coordinators!

<https://youtu.be/eJA9dwGMLrY>

View Course Stream  
View Course Calendar  
View Course Notifications

To Do

- DOC Orientation Fall 2...  
Oct 6 at 2:47pm X
- DOC Orientation Fall 2...  
Oct 8 at 10am X
- Friday SLO Talk (To Att...  
Oct 15 at 10am X
- Friday SLO Talk (To Att...  
Oct 22 at 10am X
- Department Outcomes...  
Oct 29 at 10am X
- Friday SLO Talk (To Att...  
Nov 5 at 10am X
- Friday SLO Talk (To Att...  
Nov 12 at 10am X

# Best Practices/ Q & A

What are some best practices your department has utilized?

- ❖ For assessment?
- ❖ For data collection?
- ❖ For meaning making?

What questions do you still have?





# Break

See you back at 11:09

# Announcements

- ❖ If you are no longer the Department Outcomes Coordinator, please fill out this form to tell us who is!
- ❖ If you have scheduled your Outcomes Across Campus Meeting, please fill out this form to tell us when!
- ❖ If you haven't joined the Outcomes Canvas Page, please click here to self-enroll



# Outcomes in Canvas

- ❖ Purpose: continuous improvement; meaningful data collection; meaningful dialogue over assessment results; integration with Pathways - Liza & Howard
- ❖ Current challenges with our technology- Mona
- ❖ Collaboration with District exploring new technology- Anda

How Outcomes in Canvas Could Look...





# Beta Testing Group

We need your support!

- ❖ Looking for 4 faculty volunteers to join our Beta Testing group this Fall 2021 to Spring 2022
  - ❖ Begin using outcomes in Canvas to assess your CLOs
  - ❖ Create questions for graduate survey to assess professional and ethical behavior
  - ❖ Design a rubric for this ILO
- 
- ❖ We will have an upcoming workshop on 10/25 from 10-11am For Beta Testers to get more information
  - ❖ Our IE team is looking for funding for this work