Mesa Information Technology Committee Report 2021



Committee Members

Tri Chairs

Lorenze Legaspi – Administration
David Fierro – Technology Services
Momilani Ramstrum – Music

Academic Senate

Erika Higginbotham – DSPS Adrienne Milner – Computer Science Steve Sanchez – Exercise Science

Katie Palacios – Learning Resources

Classified Senate

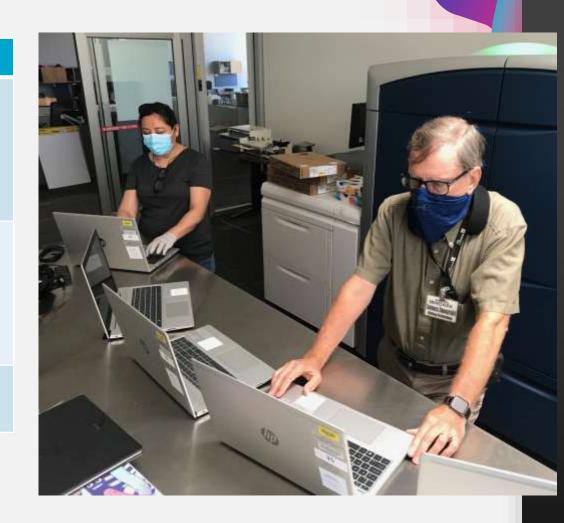
Joel Arias – Communications Michael Davis – Technology Services Alan Goodman – Music Charlie lieu – Student Service

Associated Students

Michael Wang

SDCCD IT

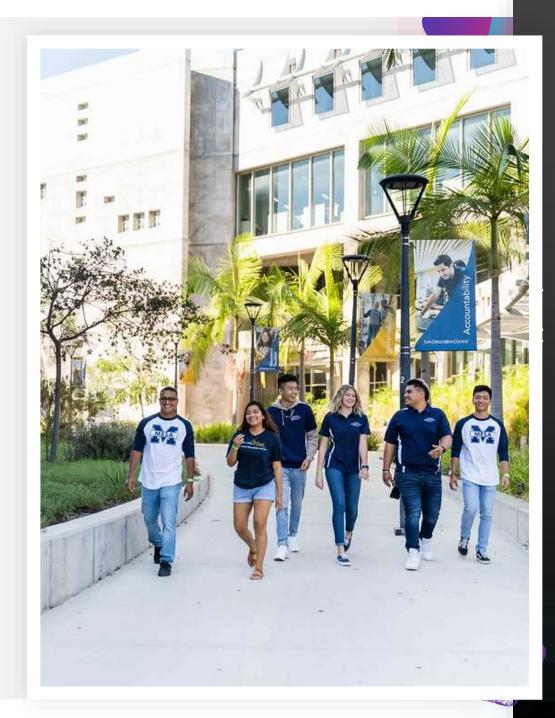
Alex Napoles





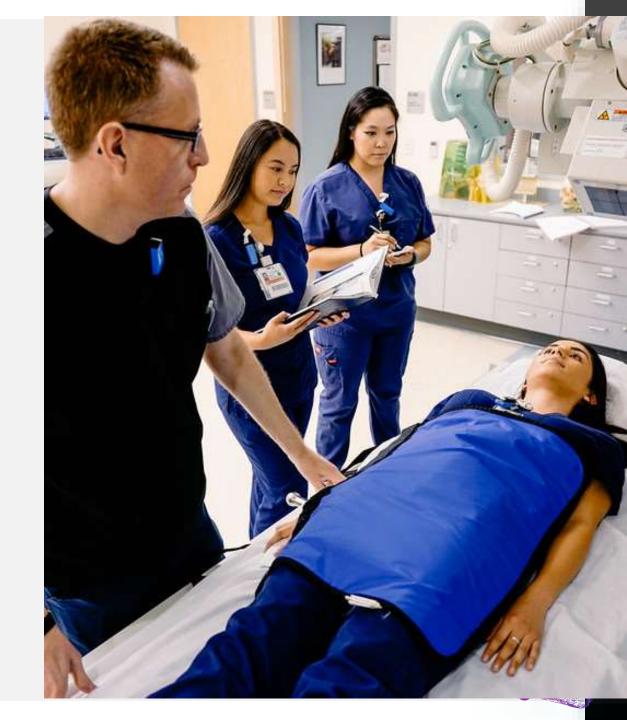
Classroom Support

- ➤ K-complex English lecture smart room setup
- Z-102 analog-to-digital smart room conversion
- D-103 PC Lab conversion
- P-300 pay-for-print installation
- Culinary equipment interaction via app/WiFi
- Offsite Fashion StyleCAD Mac desktops
- Offsite Journalism Mac desktops
- Offsite/remote software agreements
- Remote laptop production
- Various hardware for remote learning (webcams, etc)



Student Support

- > LRC Ist floor conversion
- ➤ LRCIst floor KIK (unit #2) installation
- ➤ Remote WiFi hotspot distribution
- > Student computing support help line (x2880)
- ➤ Live Chat added to ChatBot
- ➤ New Student Services web page
- ➤ Launched Mesa Journeys News Letter via Constant Contact
- > Improved online scholarship process



District Support

- Employee Remote Access & Support with LogMeIn
 350 Deployments and Ongoing requests and support
- Employee computer loan deployment
 100 deployments Includes a combination of laptops and desktops
- Employee Teleworker phone system deployment for Student Services 100 – Campus desk phones were configured for remote access from home
- Employee remote WiFi Hotspot distribution
 15 deployed Verizon WiFi Hotspots to employees
- Student Health Services WiFi installation
 2 WiFi Access Points were deployed and installed on opposite sides of the Student Health Services office area providing wall-to-wall wireless access to students
- Campus Power Grid Shutdown & Power On support
 On March 4th and 5th there was a planned power outage campus wide
 that took place from 10pm to 6am. IT support was onsite until all
 LogMeIn remote access computers were restored back to normal
 operation.



Learning Resources

ltem	Number Checked out
Laptops	840
Hotspots	51
Webcams	62
Music Kits	61

SAN DIEGO MESA COLLEGE



