

PRESENTED BY: JORDAN AGRICOLA

02/03/2026



VETERANS & RECORDS

President's Cabinet
Presentation





WHY VETERANS & RECORDS MATTERS

STABILITY *Through* CHANGE

STAFFING CHANGES

- TRANSITION TO A NEW VETERAN'S ACADEMIC COUNSELOR
- TRANSITION TO A NEW DEPARTMENT SUPERVISOR



RECENT MAJOR EVENTS:

- GOVERNMENT SHUTDOWN
- DISTRICT-WIDE CHANGES DUE TO RESULTS FROM THE LAST COMPLIANCE SURVEY BY THE DEPARTMENT OF VETERANS AFFAIRS



HELP WITH VA DISABILITY CLAIMS

SPR 26

EVERY MONTH

**FEB
17TH**

TUESDAY, FEB 17

1 hr long appointment sessions from 8:00 AM to 2:30 PM in the Veterans Success Center K-103

TUESDAY, MARCH 17

1 hr long appointment sessions from 8:00 AM to 2:30 PM in the Veterans Success Center K-103

**MAR
17TH**

**APR
21ST**

TUESDAY, APR 21

1 HR LONG APPOINTMENT SESSIONS FROM 8:00 AM TO 2:30 PM IN THE VETERANS SUCCESS CENTER K-103

TUESDAY, MAY 19

1 hr long appointment sessions from 8:00 AM to 2:30 PM in the Veterans Success Center K-103

**MAY
19TH**



**FOR MORE
INFORMATION**

DMOORE002@SDCCD.EDU

OUR STRATEGY

COMMUNITY & EXTERNAL PARTNERSHIPS

- EDUCATION OFFICE AT MARINE CORPS RECRUIT DEPOT SAN DIEGO
- USS AMERICA: EDUCATION FAIRS WITH THE US NAVY ON 32ND STREET
- ANNUAL PRESENTATION FOR LIBERTY MILITARY HOUSING
- MONTHLY VISITS BY THE SAN DIEGO REGIONAL VA OUTREACH TEAM



STUDENT FEEDBACK



CLEAR GUIDANCE
ON BENEFITS AND
REQUIREMENTS



STRONG SENSE OF
COMMUNITY



INCONSISTENT
STARTING
EXPERIENCES



LOW KNOWLEDGE OF
NON VA RELATED
BENEFITS



LESSONS LEARNED

WHAT WE ARE SHIFTING:

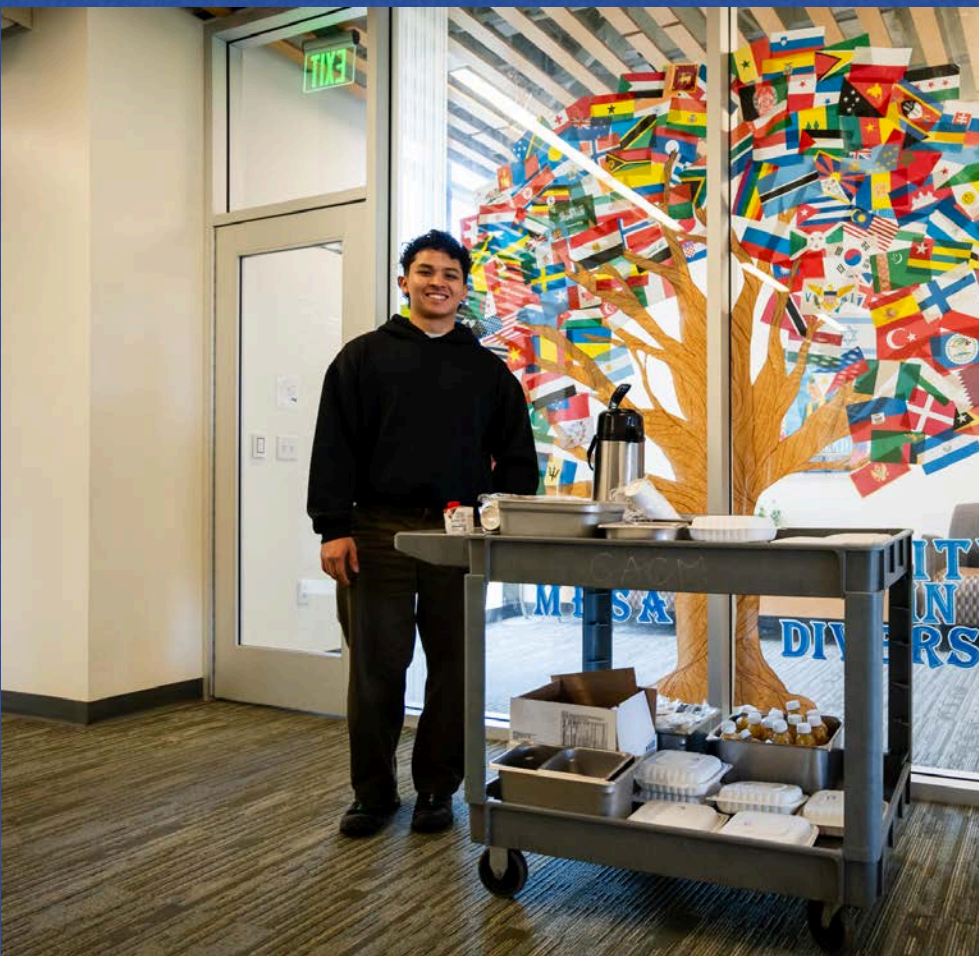
- FROM PROGRAM-DRIVEN GOALS TO STUDENT-IDENTIFIED BARRIERS
- FROM ASSUMING AWARENESS TO INTENTIONAL ONBOARDING AND OUTREACH
- FROM ISOLATED SERVICES TO CROSS-CAMPUS ALIGNMENT

MOVING FORWARD, OUR FOCUS WILL INCREASINGLY CENTER ON:

- EARLIER AND MORE CONSISTENT ONBOARDING
- BROADER COUNSELOR LITERACY AROUND MILITARY-CONNECTED STUDENT NEEDS
- STRONGER TRANSITION SUPPORT
- FINANCIAL EDUCATION THAT GOES BEYOND GI BILL BENEFITS



PROGRAMMING AS INTENTIONAL ENGAGEMENT



UPCOMING EVENTS

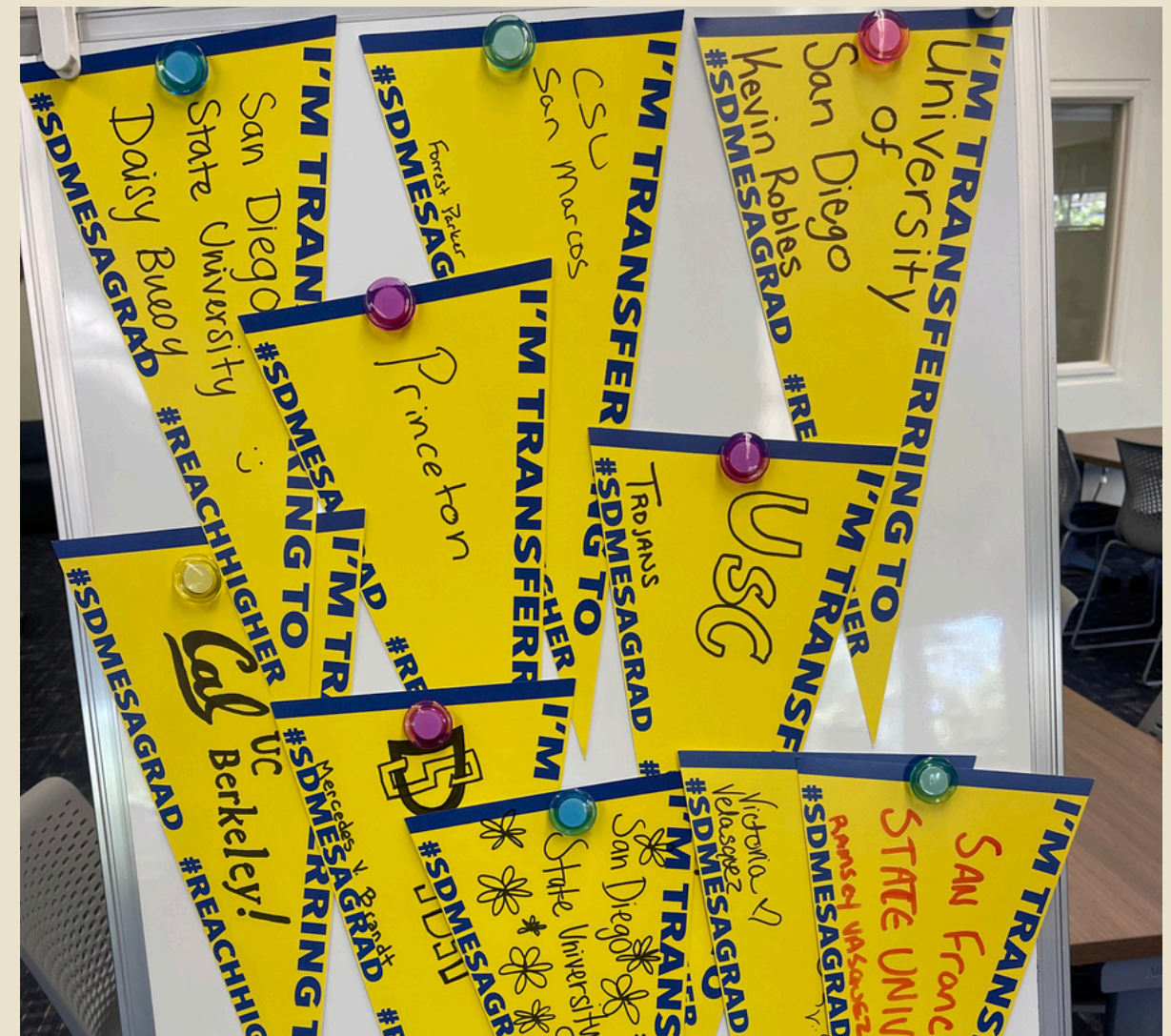
PANCAKE SOCIAL

03/10/2026

VETERANS CAREER FAIR

03/18/2026

VETERANS RECOGNITION CEREMONY 05/06/2026



THANK YOU

