



PRESENTED BY: JORDAN AGRICULA

02/03/2026

VETERANS & RECORDS

President's Cabinet Presentation





WHY VETERANS & RECORDS MATTERS

STABILITY *through* CHANGE

STAFFING CHANGES

- TRANSITION TO A NEW VETERAN'S ACADEMIC COUNSELOR
- TRANSITION TO A NEW DEPARTMENT SUPERVISOR



RECENT MAJOR EVENTS:

- GOVERNMENT SHUTDOWN
- DISTRICT-WIDE CHANGES DUE TO RESULTS FROM THE LAST COMPLIANCE SURVEY BY THE DEPARTMENT OF VETERANS AFFAIRS



HELP WITH VA DISABILITY CLAIMS

SPR 26

EVERY MONTH

FEB
17TH

TUESDAY, FEB 17

1 hr long appointment sessions from 8:00 AM to 2:30 PM in the Veterans Success Center K-103

TUESDAY, MARCH 17

1 hr long appointment sessions from 8:00 AM to 2:30 PM in the Veterans Success Center K-103

APR
21ST

TUESDAY, APR 21

1 HR LONG APPOINTMENT SESSIONS FROM 8:00 AM TO 2:30 PM IN THE VETERANS SUCCESS CENTER K-103

TUESDAY, MAY 19

1 hr long appointment sessions from 8:00 AM to 2:30 PM in the Veterans Success Center K-103

MAR
17TH

FOR MORE
INFORMATION

DMOORE002@SDCCD.EDU

OUR STRATEGY

COMMUNITY & EXTERNAL PARTNERSHIPS

- EDUCATION OFFICE AT MARINE CORPS RECRUIT DEPOT SAN DIEGO
- USS AMERICA: EDUCATION FAIRS WITH THE US NAVY ON 32ND STREET
- ANNUAL PRESENTATION FOR LIBERTY MILITARY HOUSING
- MONTHLY VISITS BY THE SAN DIEGO REGIONAL VA OUTREACH TEAM



STUDENT FEEDBACK



CLEAR GUIDANCE
ON BENEFITS AND
REQUIREMENTS

STRONG SENSE OF
COMMUNITY

INCONSISTENT
STARTING
EXPERIENCES

LOW KNOWLEDGE OF
NON VA RELATED
BENEFITS

LESSONS LEARNED

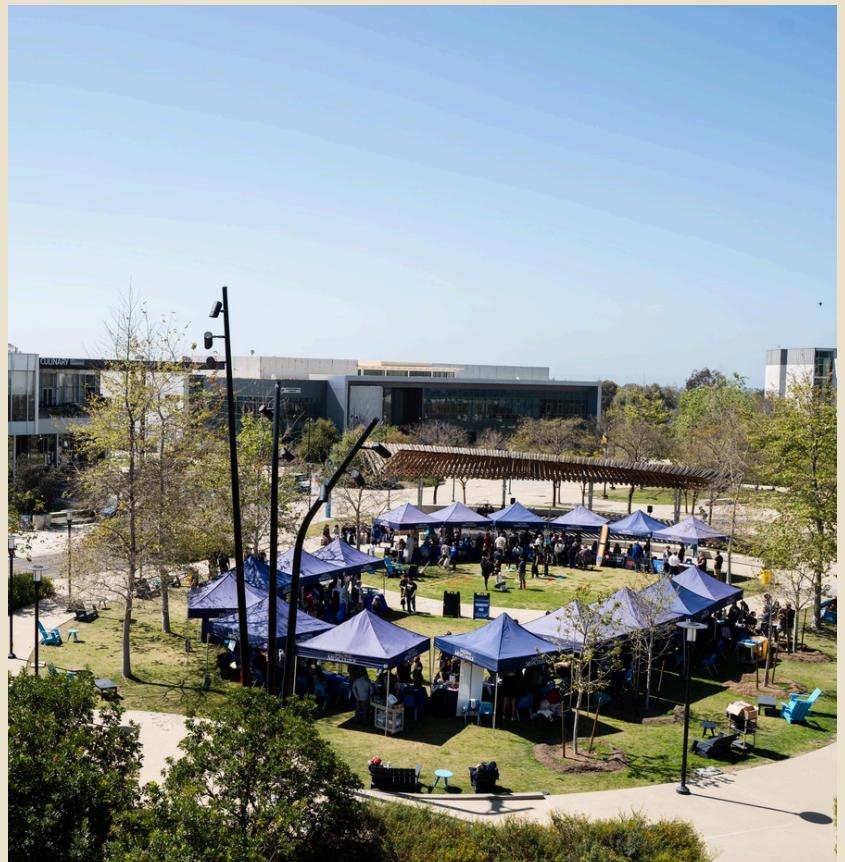


WHAT WE ARE SHIFTING:

- FROM PROGRAM-DRIVEN GOALS TO STUDENT-IDENTIFIED BARRIERS
- FROM ASSUMING AWARENESS TO INTENTIONAL ONBOARDING AND OUTREACH
- FROM ISOLATED SERVICES TO CROSS-CAMPUS ALIGNMENT

MOVING FORWARD, OUR FOCUS WILL INCREASINGLY CENTER ON:

- EARLIER AND MORE CONSISTENT ONBOARDING
- BROADER COUNSELOR LITERACY AROUND MILITARY-CONNECTED STUDENT NEEDS
- STRONGER TRANSITION SUPPORT
- FINANCIAL EDUCATION THAT GOES BEYOND GI BILL BENEFITS



PROGRAMMING AS INTENTIONAL ENGAGEMENT



UPCOMING EVENTS

PANCAKE SOCIAL

03/10/2026

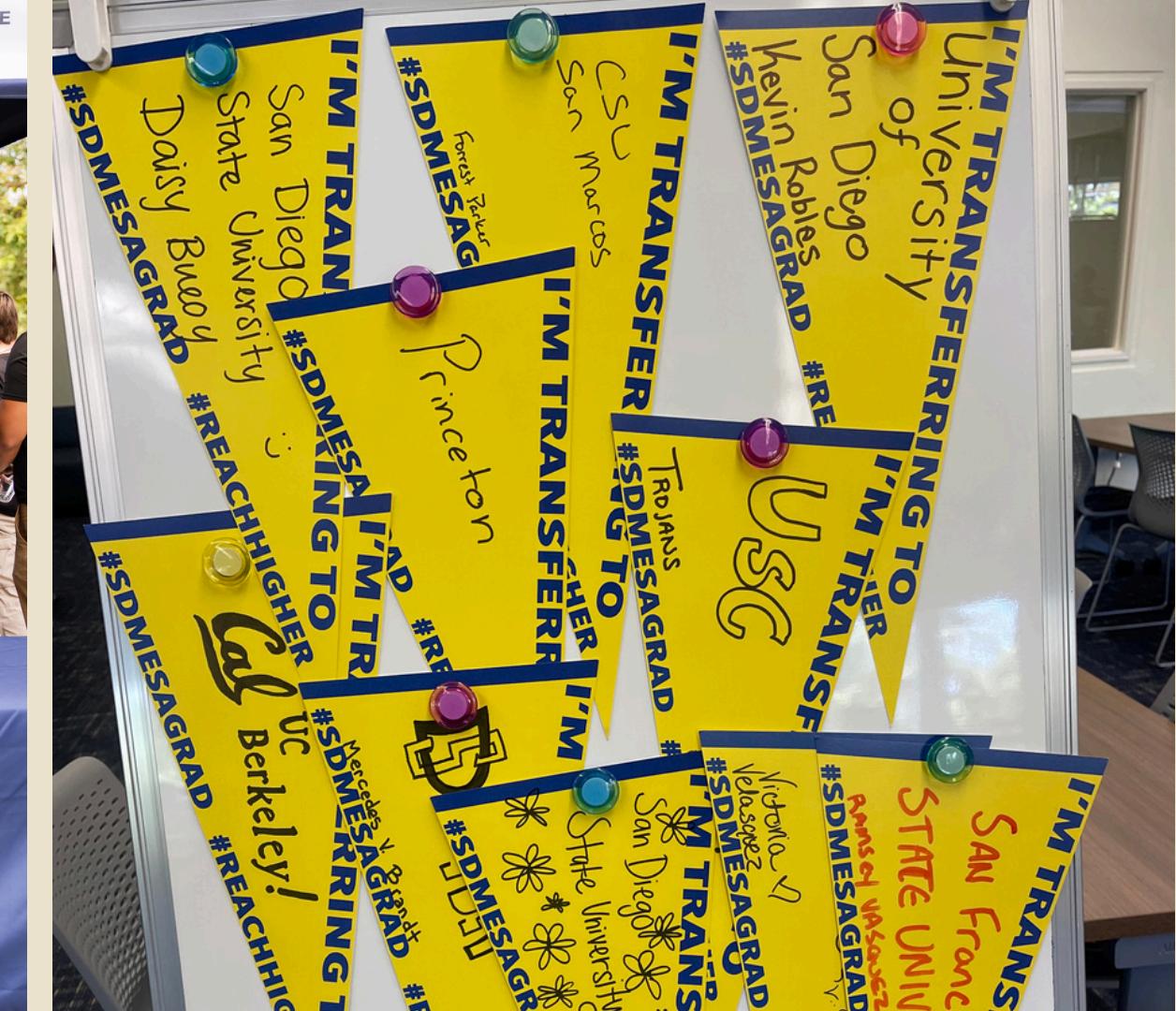


VETERANS CAREER FAIR

03/18/2026



VETERANS RECOGNITION CEREMONY 05/06/2026



THANK YOU

