

Improving Student Success with Library Resources

Dr. Edeama Onwuchekwa, Equity and Engagement Librarian

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The Student Development and Student Success & Equity Joint School Meeting
San Diego Mesa College



Goals

Tell you what we have – Access to the right tools

Show you what we have: Customized Features and Information

 How can we work together- Partnership will bridge the gap

Why are we doing this?



We work to support Students especially Disproportionally Impacted Students, maginalized, underrepresented students and Students of colour



To increase awareness and utilization of support services available



Equitably Serve the needs of our student and promote students success.



Promote Institutional learning Outcomes



Improve Information Literacy and Lifelong Learning Skills

Our Focus and Centre Point





This is a call for **partnership** and **collaboration** to the need to **sensitize** students on the availability of the vast resources in the library, especially the customized features.



What do we have



- Spaces
- Services
- Sources



EGOMESA C Library

Spaces

- **≻**Circulation
- > Reference
- **≻**Computer spaces
- >Tech Centre
- ➤ Quiet Study Spaces
- ➤ Group Discussion

Services

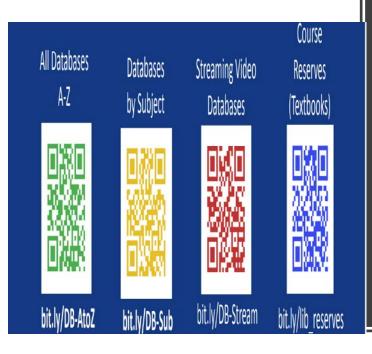
- > Ask A librarian
- **≻**Course Reserves
- ➤ Interlibrary loans
- ➤ Library Instruction
- ➤ Library Assistance
- **≻**Book Holds
- ➤ Scanning Services





LIBRARY SER

San Diego Mesa College Library



Sources

- Databases
- Ebooks
- Journal and Articles
- Streaming Videos
 - •Films on Demand
 - Swank

Selected Databases with special Features

• Databases:

- Gale Power Search
- Super Search
- CQ Researcher
- Opposing Viewpoints
- Ethnic News watch



Gale Virtual Reference Library

Streaming Video Database

- Films on Demand:
 Database of thousands of educational videos on a wide variety of topics.
- Swank: Streaming video collection of feature films from major Hollywood studios



SAN DIEGO MESA COLLEGE Library How can we work together:

My Role



Pop-up library Sessions/Visits



Pop up reference /Question desk at departmental meetings and events



Share Posters



Display books/ Library resources for awareness

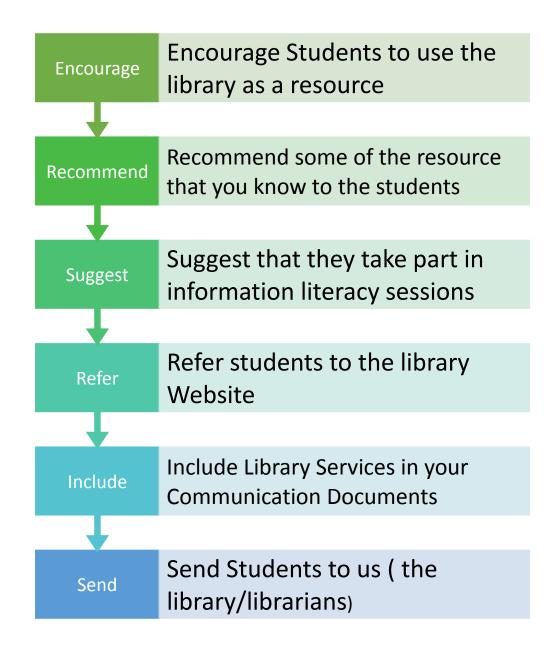


Selective Dissemination of Information



Current Awareness Services

How can we work together:
Your Role





Questions, Reflections, Comments



Who were the 2019 M Scholars?

Hai Hoang







"possibly wrong & definitely incomplete"



Follow

Embracing the mantra "possibly wrong and definitely incomplete" can be key to creating a culture of improvement:









Subjects

Scholars

Applicants

Mesa population



Variables

ethnicity, gender GPA, cumulative units primary language, first generation award counts, award amounts









On average:

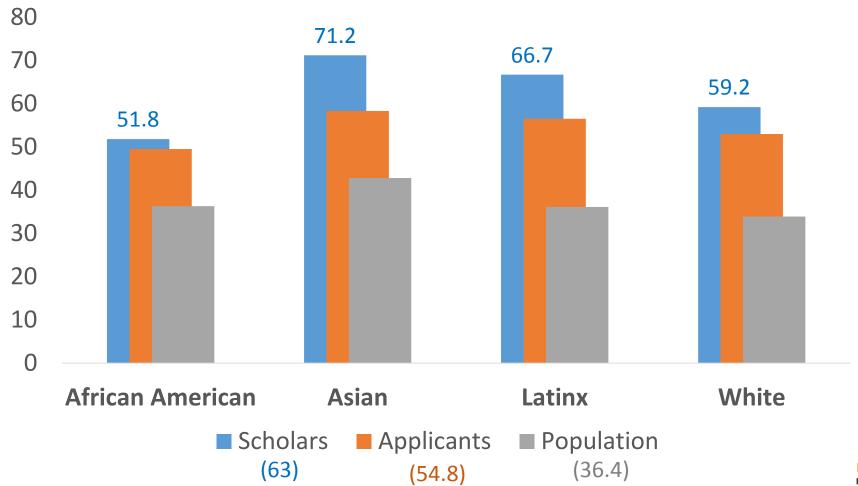
1 out of 3 applicants received an award

Each award was \$620

Each student received \$994

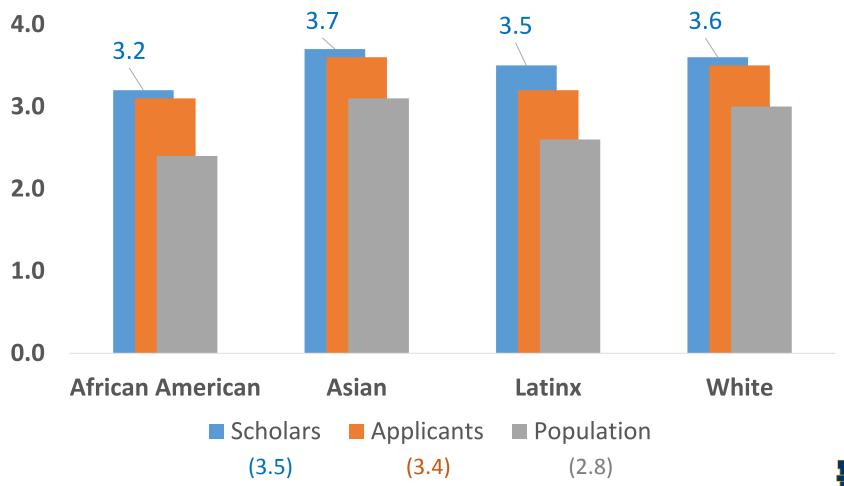


Cumulative Units





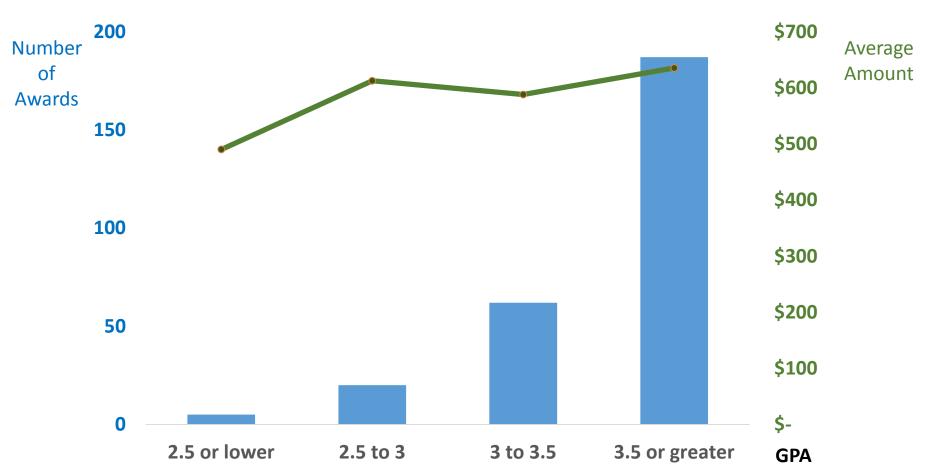
GPA







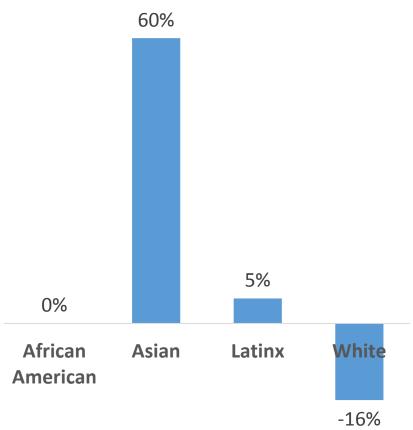
GPA, Awards, and Amount



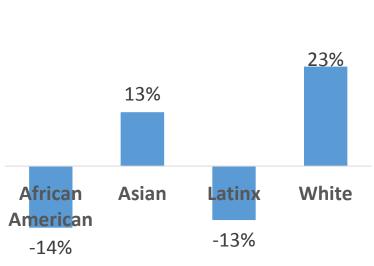


Headcount





Scholars vs. Applicants (Weighted Award Rate)





Headcount, Awards, and Amount

	Headcount	Awards Received	Award Received %	Average Number of Awards
African American	11	14	5%	1.3
Asian	31	54	20%	1.7
Latinx	59	99	36%	1.7
White	55	83	30%	1.5

	Headcount	Amount Received	Average Amount	% Difference to White
African American	11	\$ 7,305	\$ 522	-21%
Asian	31	\$ 31,250	\$ 579	-12%
Latinx	59	\$ 60,245	\$ 609	-8%
White	55	\$ 54,640	\$ 658	0%



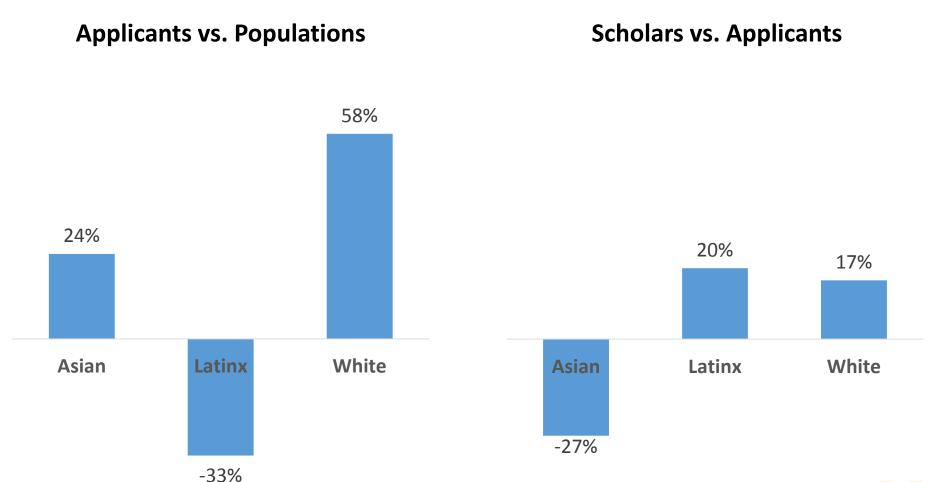
Headcount, Awards, and Amount

	Headcount	Awards Received	Amount Received	Average Number of Awards	Average Amount		
Female	121	188	\$ 144,255	1.55	\$ 608		
Male	52	86	\$ 55 <i>,</i> 685	1.72	\$ 648		





Primary Language is Not English





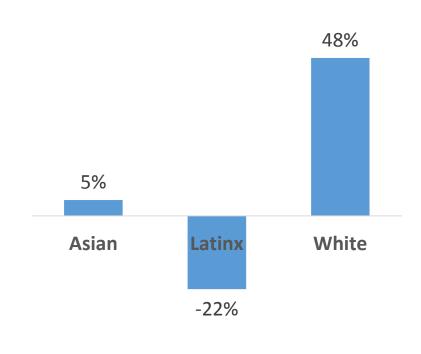
First Generation

Applicants vs. Populations

24% Asian Latinx White

-33%

Scholars vs. Applicants





Implication

What are your takeaways?

Why are we seeing these results?

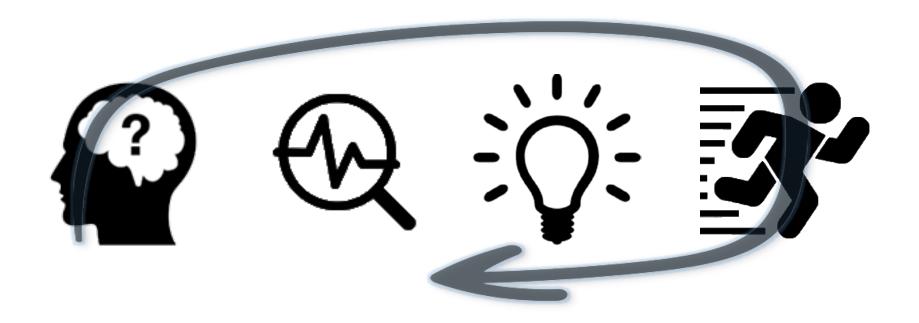
How do we continue doing what we are already doing great, and how can we improve what could be better?







"Continuous Improvement"







hhoang001@sdccd.edu

MEETING STUDENT'S BASIC NEEDS

WHAT ROLE DOES THE FINANCIAL AID OFFICE PLAY AND WHY

GILDA MALDONADO, FINANCIAL AID OFFICER



TOPICS

- FINANCIAL AID ELIGIBILITY STRUCTURE
 - APPLICATION, EFC AND COA (COST OF ATTENDANCE) FOR AID AWARDING
- THE WHY, WHAT AND WHO OF COST OF ATTENDANCE
 - WHY IS IT NEEDED?
 - WHAT ARE THE COMPONENTS?
 - WHO CAN CHANGE IT AND UNDER WHAT CIRCUMSTANCES
- HOMELESSNESS DEFINITIONS
 - FEDERAL
 - STATE (TITLE 5 FOR CCPG- D)
- REPORTING TO THE FINANCIAL AID OFFICE
- MOST COMMON WAYS TO LOSE FINANCIAL AID ELIGIBILITY

APPLICATION AND THE ESTIMATED FAMILY CONTRIBUTION (EFC)

- FREE APPLICATION FOR FEDERAL STUDENT AID (FAFSA)
 - 19 20 APPLICATION PERIOD
 - 10/01/18 06/30/20
 - EFC
 - FINANCIAL STRENGTH NAP SHOT USING 2017 INCOME DATA
 - USED TO DETERMINE AID PROGRAM ELIGIBILITY AND AMOUNTS
 - EQUALLY APPLIED TO ALL FEDERAL AND STATE PROGRAMS

- CALIFORNIA DREAM ACT APPLICATION (CADAA)
 - 19 20 APPLICATION PERIOD
 - 10/01/18 03/02/19 CAL GRANT
 - 10/01/18 06/30/19 CCPG AND OTHER STATE AID EXCEPT CAL GRANT
 - EFC
 - FINANCIAL STRENGTH SNAP SHOT USING 2017 INCOME DATA
 - EQUALLY APPLIED TO DETERMINE AID ELIGIBILITY

COST OF ATTENDANCE: WHY IS IT NEEDED?

FEDERAL

- IS THE CORNERSTONE OF ESTABLISHING FINANCIAL NEED AND SETS THE LIMIT ON THE TOTAL AID A STUDENT MAY RECEIVE.
- THE COST OF ATTENDANCE REPRESENTS AN ESTIMATE OF A STUDENT'S EDUCATIONAL EXPENSES FOR A PERIOD OF ENROLLMENT.
- PRORATION REQUIRED FOR STUDENTS
 ENROLLED LESS THAN THE FULL YEAR AND
 EXCEPTIONS APPLY TO STUDENTS ENROLLED
 LESS THAN HALF TIME.

STATE / TITLE 5

 A STUDENT MAY NOT RECEIVE AN AID AWARD ABOVE THE UNMET NEED AS DETERMINED BY THE FINANCIAL AID OFFICE.

COST OF ATTENDANCE MANDATORY COMPONENTS

DIRECT COSTS

MANDATORY TUITION AND FEES

INDIRECT COSTS

- BOOKS & SUPPLIES
- ROOM AND BOARD
- TRANSPORTATION
- PERSONAL EXPENSES
- MISCELLANEOUS
- LOAN FEES (IF APPLYING FOR LOANS)
- OTHER

19 – 20 NON RESIDENT COST OF ATTENDANCE

	At Home		Away f	Away from Home		LTHT HM		- AHM
Tuition & Fees	\$	1,104	\$	1,104	:	\$ 1,104	\$	1,104
		•		•		· •		•
Non Res Tuition	\$	6,336	\$	6,336		\$ 6,336	\$	6,336
TON RCS TOMON	Ψ	0,000	Ψ	0,000		φ 0,000	Ψ	0,000
11 lul	.	40	¢	40		t 40	.	40
Health fee	\$	40	\$	40		\$ 40	\$	40
Bks & Supplies	\$	1,972	\$	1,972	\$	1,972	\$	1,972
Food	\$	2,036	\$	4,779	:	\$ -	\$	-
Housing	\$	4,750	\$	10,305		\$ -	\$	_
J		•		•				
Transportation	\$	1,134	\$	1,278		\$ 1,134	\$	1,278
Transportation	Ψ	1,134	Ψ	1,270		Ψ 1,134	Ψ	1,270
D 1/84*	.	2.54.4	*	2.007		+	.	
Personal/Misc	\$	<u>3,564</u>	\$	<u>3,996</u>		<u> -</u>	\$	<u> </u>
	\$	20,936	\$	29,810	9	\$ 10,586	\$	10,730

19 – 20 CALIFORNIA RESIDENT STUDENT BUDGET

	At He	ome	Away from Home		LTHT HM		LTHT	- AHM		
Tuition & Fees	\$	1,104	\$	1,104		\$	1,104	\$	1,104	
Health fee	\$	40	\$	40		\$	40	\$	40	
DI 0.6 II	_	1.071								
Bks & Supplies	\$	1,971	\$	1,971		\$	1,971	\$	1,971	
Food	\$	2,036	\$	4,779		\$	_	\$	-	
				·						
Housing	\$	4,750	\$	10,305		\$	-	\$	-	
Transportation	\$	1,134	\$	1,278		\$	1,134	\$	1,278	
Personal/Misc	\$	3 <u>,564</u>	\$	<u>3,996</u>		\$	<u> </u>	\$	<u>-</u>	
	\$	14,599	\$	23,473		\$	4,249	\$	4,393	



WHO CAN MAKE CHANGES

- CHANGES TO THE COST OF ATTENDANCE ARE PART OF "PROFESSIONAL JUDGMENT"
- THE FINANCIAL AID OFFICE HAS THE AUTHORITY TO EVALUATE AND DETERMINE IF THE REQUEST HAS MERIT AND CAN BE GRANTED.
- CHANGES REQUIRE:
 - STUDENT TO SUBMIT A PETITION WITH SUPPORTING DOCUMENTATION TO JUSTIFY THE CHANGE
 - MUST BE DIRECTLY RELATED TO THEIR EDUCATION



FEDERAL HOMELESSNESS DEFINITION

- A STUDENT THAT IS HOMELESS OR AT RISK OF BECOMING HOMELESS AND/OR IS AN "UNACCOMPANIED" YOUTH AS DETERMINED BY:
 - HIGH SCHOOL OR SCHOOL DISTRICT HOMELESS LIAISON
 - THE DIRECTOR OF AN EMERGENCY SHELTER OR TRANSITIONAL HOUSING PROGRAM FUNDED BY
 THE U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT
 - THE DIRECTOR OF A RUNAWAY OR HOMELESS YOUTH BASIC CENTER OR TRANSITIONAL LIVING PROGRAM
 - THE FINANCIAL AID ADMINISTRATOR AT YOUR COLLEGE

CALIFORNIA STATE DEFINITION FOR CCPG-D

- HOMELESS YOUTH" MEANS A STUDENT UNDER 25 YEARS OF AGE, WHO HAS BEEN VERIFIED
 AT ANY TIME DURING THE 24 MONTHS IMMEDIATELY PRECEDING THE RECEIPT OF HIS OR HER
 APPLICATION FOR ADMISSION BY A POSTSECONDARY EDUCATIONAL INSTITUTION THAT IS A
 QUALIFYING INSTITUTION, AS DEFINED IN THE FEDERAL MCKINNEY-VENTO HOMELESS
 ASSISTANCE ACT, BY AT LEAST ONE OF THE FOLLOWING:
 - A HOMELESS SERVICES PROVIDER, AS THAT TERM IS DEFINED BY THE HEALTH AND SAFETY CODE.
 - THE DIRECTOR OF A FEDERAL TRIO PROGRAM OR GAINING EARLY AWARENESS AND READINESS FOR UNDERGRADUATE PROGRAMS PROGRAM, OR A DESIGNEE OF THAT DIRECTOR.
 - A FINANCIAL AID ADMINISTRATOR FOR AN INSTITUTION OF HIGHER EDUCATION.
 - FOR PURPOSES OF THIS SECTION, A STUDENT WHO IS VERIFIED AS A HOMELESS YOUTH AS
 DEFINED SHALL RETAIN THAT STATUS FOR A PERIOD OF SIX YEARS FROM THE DATE OF ADMISSION
 TO THE POSTSECONDARY EDUCATIONAL INSTITUTION. (EXCEPTIONS APPLY)

REQUIREMENT TO REPORT OTHER AID RECEIVED

- ADMINISTRATIVE CAPABILITY TO PARTICIPATE IN THE FSA PROGRAMS:
 - A SCHOOL MUST DEMONSTRATE THAT IT IS ADMINISTRATIVELY CAPABLE OF PROVIDING THE EDUCATION IT PROMISES AND OF PROPERLY MANAGING THE FSA PROGRAMS
 - A SCHOOL MUST HAVE A SYSTEM OF IDENTIFYING AND RESOLVING DISCREPANCIES IN ALL FSA-RELATED INFORMATION RECEIVED BY ANY SCHOOL OFFICE. SUCH A SYSTEM MUST INCLUDE A REVIEW OF OTHER TYPES OF AID GRANTED BY OTHER OFFICES OR AGENCIES.
 - OUTSIDE SCHOLARSHIPS ARE CONSIDERED RESOURCES, MEANING THAT THEY REDUCE YOUR
 FINANCIAL AID PACKAGE DOLLAR FOR DOLLAR.
 - THE SCHOOLS DO NOT HAVE A CHOICE IN THE MATTER. FEDERAL RULES CONCERNING
 "OVERAWARD SITUATIONS" REQUIRE THE SCHOOL TO REDUCE THE FINANCIAL AID PACKAGE WHEN
 THE SUM OF FINANCIAL AID FROM ALL SOURCES EXCEEDS THE SCHOOL'S COST OF ATTENDANCE.

MOST COMMON WAYS FOR STUDENTS TO LOSE THEIR FINANCIAL AID ELIGIBILITY

- THE STUDENT IS IN DEFAULT ON A FEDERAL STUDENT LOAN, AND/OR
- THE STUDENT DOES NOT MAINTAIN SATISFACTORY ACADEMIC PROGRESS AND/OR
- THE STUDENT IS CONVICTED OF A DRUG OFFENSE THAT OCCURRED DURING A PERIOD IN WHICH THE STUDENT RECEIVED FEDERAL FINANCIAL AID



QUESTIONS?

