

The background of the slide features a low-angle shot of yellow cosmos flowers reaching towards a bright blue sky with wispy white clouds. The flowers are in sharp focus in the foreground, while the sky fills the upper portion of the frame.

Joint School Meeting

Student Development and Student Success & Equity

09-04-2019

Welcome & Appppreciation



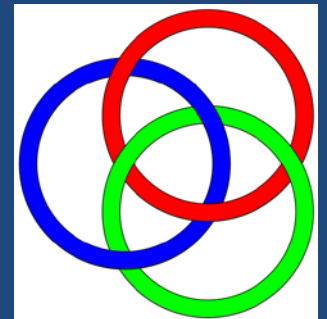
A woman with dark, wavy hair, wearing a dark blazer over a red top, is speaking at a wooden podium. She is smiling and pointing her right index finger upwards. A microphone is positioned in front of her. The background is a solid blue wall. To the left, a portion of a projection screen is visible, showing some faint, illegible text. The podium has a circular seal on the front, which appears to be the seal of the University of South Alabama.

2019 Title V Project L. Lopez



HSI Title V

**Caminos E3: Equidad, Exito, Excelencia
5-year (2019-2024), \$3M Grant**



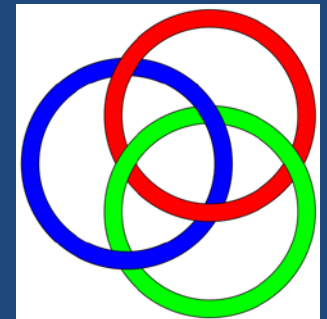
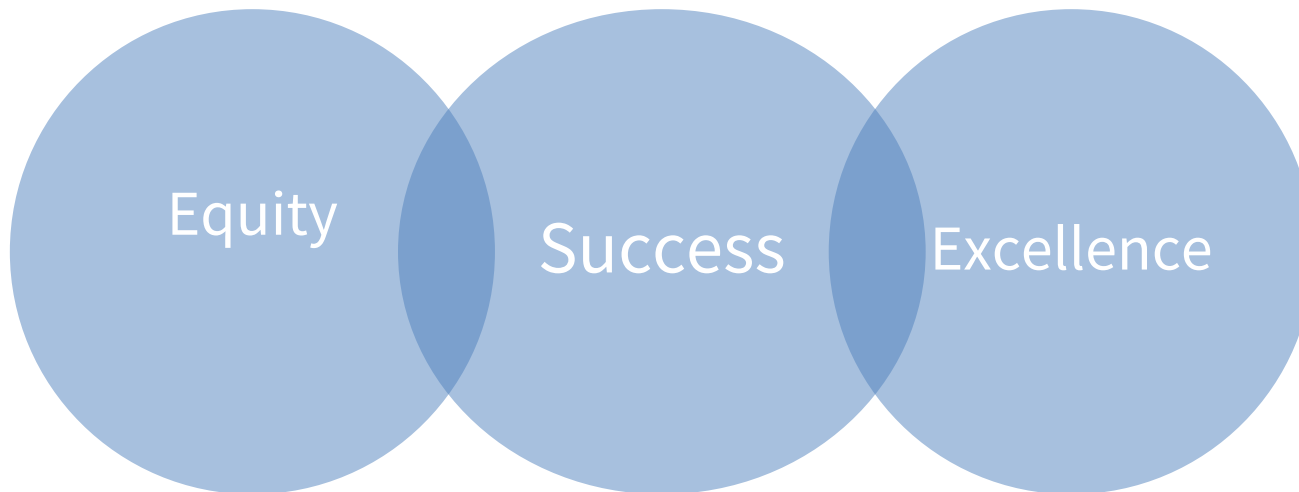
Caminos E3

HSI Title V Caminos E3

“Caminos E3: Equidad - Exito - Excelencia”

Includes two comprehensive project activities:

- Professional Pathways
- Student Pathways



Caminos E3

HSI Title V Caminos E3

“Student Support”

“Expanded student support programs at Mesa are needed to ensure equity and success”

- Promise Mentoring
- Success Workshops
- Laptop Lending
- Financial Lit Mentors
- Career Engagement
- Transfer Assistance

HSI Title V Caminos E3 and our “Institutional Goals”

Goal 1: Deliver, advance, support inclusive teaching and learning environment that enables all students to achieve their goals → OER, cultural relevance training, offering support services to students

Goal 2: Build and sustain a sense of community that extends across campus and constituencies; nurturing collaboration, learning, growth, and diversity → mentoring, progress coaching, training faculty & staff who can provide internal trainings

Goal 3: Build, sustain pathways in support of comprehensive community college mission → Promise student career exploration and transfer options

Goal 4: Support innovation in our practices → Laptop and book lending library; on campus-support referrals

Goal 5: Support personal growth and professional development for our employees → LOFT Academies; Mesa Toolkits

HSI Title V Caminos E3 “Objectives”

Objectives

1: increase the proportion of students retained from fall to spring

2: increase the number of students transferring to a four-year institution

3: increase the number of students earning a certificate or degree

Focus Areas:

-Successful Enrollment

-Learning Progress

-Momentum & Retention

-Successful Completion

-Employment

Basic Needs J. Aleman



SAN DIEGO
MESA COLLEGE





The Growth of Mesa's Response to Basic Needs

Basic Needs Equity Efforts

Direct Student Support

The office of Student Success and Equity began providing direct support to our students.

Spring 2016



Spring 2017

The Stand

In February of 2017 we opened The Stand.

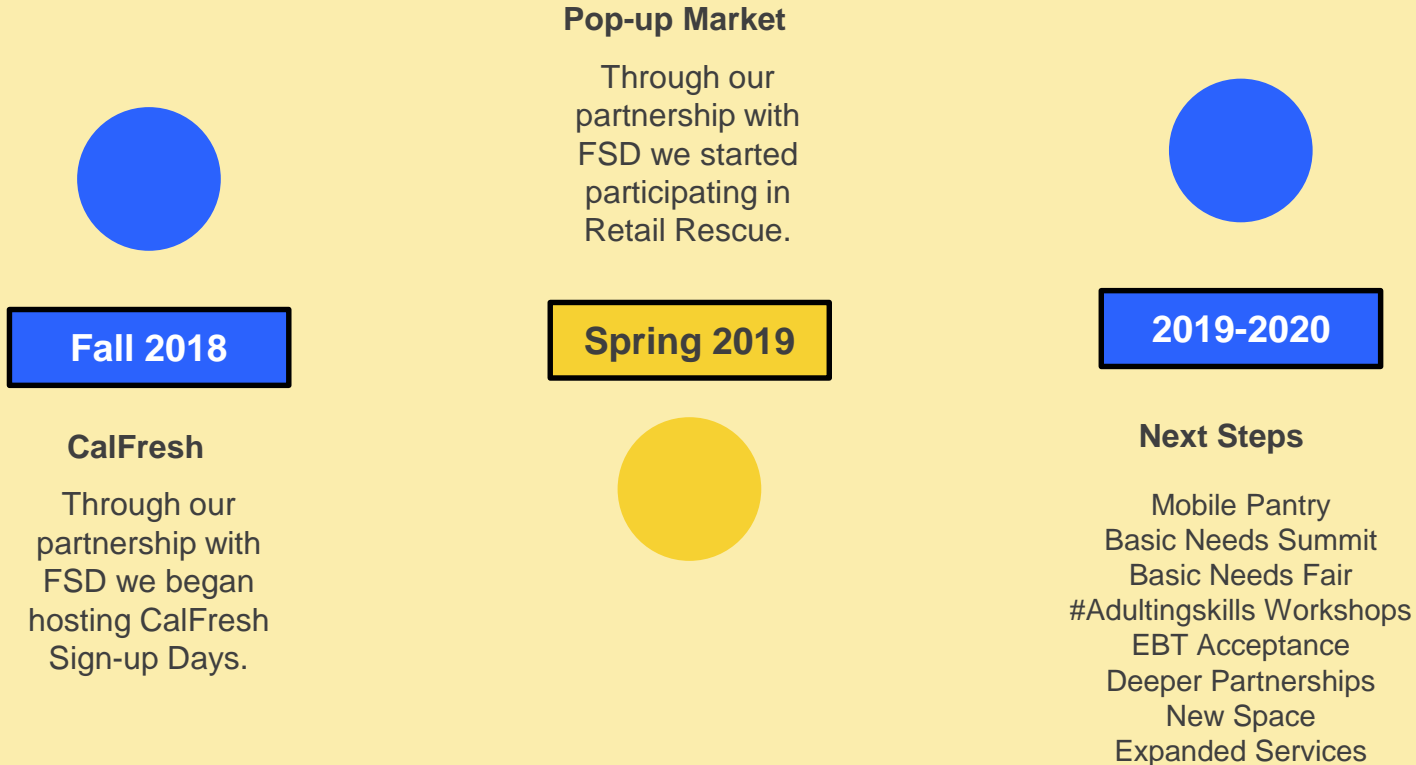
Farmers Market

Through a partnership with Feeding San Diego we began hosting a FREE Farmers Market

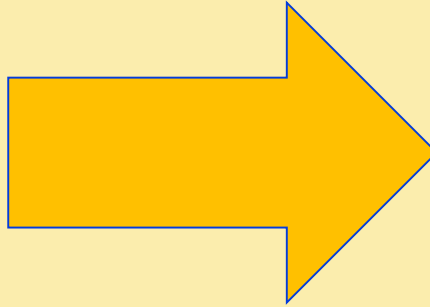
Spring 2018



Basic Needs Equity Efforts



The beginning...

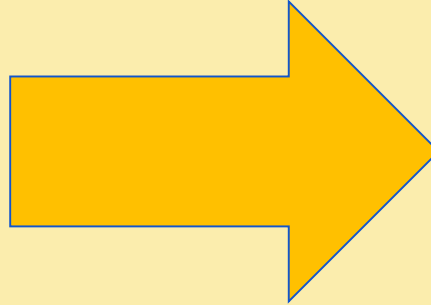


Direct Student Support

The office of Student Success and Equity began providing direct support to our students.

Spring 2016

Inquiry Leads to Action



The Stand

In February of 2017
we opened The
Stand.

Spring 2017

1

16

POINTS
PER WEEK

M T W T H F

Each visitor is allotted
up to 16 pts per week.

100

POINTS
PER SEMESTER

■ Student ID card and current enrollment is required

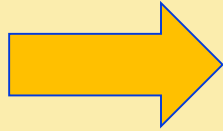


“TAKING A STAND AGAINST HUNGER”

Spring 2017

439 unique
students served

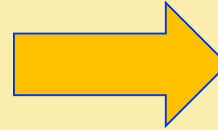
2097 items of
food distributed



2017 - 2018

894 unique
students served

18,853 items of
food distributed



2018-2019

1,781 unique
students served

44,972 items of
food distributed

Growing our Services

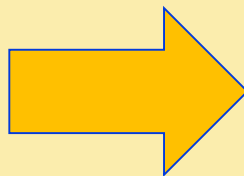
Student Surveys/ End of Each Semester

The Stand at Mesa Feedback Survey

Your feedback is much appreciated as we work to make The Stand better everyday.

How long have you been using The Stand *

- ☐ One Semester
- ☐ Two Semesters
- ☐ Three Semesters
- ☐ Other



“The Stand should provide more food with nutrition.”

Farmers Market

Through a partnership with Feeding San Diego we began hosting a FREE Farmers Market

Spring 2018



Farmers Market 2018-2019	Feeding San Diego	The Jacob & Cushman San Diego Food Bank	Total LBS.	HOUSEHOLDS
Fall 2018	52,392	12,338	64,370	4283
January	7616	3725	11,341	735
February	11217	2560	13,777	665
March	8878	2473	11,351	557
April	9366	3010	12,376	676
May	9536	2285	11,821	679
		Totals	125,036	7595



Growth in Partnerships



The Jacobs & Cushman San Diego Food Bank

Began partnering with
SDFB bringing in food for
Farmers Market

2018-2019

6 Workshops

127 unique
students served

51 students
approved

Fall 2018



CalFresh

Through our partnership
with FSD we began hosting
CalFresh Sign-up Days.



Growth in Partnerships



Pop-Up Market Dates	Num. of students
1/8/2019	26
1/15/19	26
1/22/19	19
1/29/19	115
2/5/19	74
2/12/19	64
2/19/19	81
2/26/19	52
3/5/19	85
3/12/19	31
3/19/19	86
4/2/19	103
4/9/19	69
4/16/19	79
4/23/19	108
4/30/19	44
5/7/19	77
5/14/19	66
5/21/19	41
Average	67.5
Total	1215

Pop-up Market

Through our partnership with FSD we started participating in Retail Rescue.

Spring 2019

The Need for Basic Needs Support

Student Stories at SD Mesa on unmet needs

(Shelter, utilities, rent, childcare, tech access, car repair, etc.)

It is all **connected**.



To do well in school you need **food** and **shelter**.

To provide for your family you need a good job.

And you cannot get a good job unless you have an **education**.

**“We cannot food
pantry our way out
of this.”**

- Sara Goldrick Rab

**“Our Job is not to fix
our students. Our job
is to fix ourselves.”**

- Russell Lowery-Hart

Thank You!



**“Our Job is not to fix
our students. Our job
is to fix ourselves.” –
Russell Lowery-Hart**



Admissions R. Aparicio



Admissions at
San Diego
Mesa College



Things to know:

- Who's who
- Policies
- Procedures
- What we do?
- Things we don't or can't do



Vision

- To embody Mesa's mission of being the leading admissions office of equity and excellence
- Provide great customer service to our constituents
- Provide "Life Learning Moments" by teaching constituents of their resources – teach them to fish



Who's Who: Counter Staff

- Karina Sandoval x 5710
 - Karina was at ERP for a couple of years, is super knowledgeable on CS, specially Faculty access
 - She enjoys to travel
- Jordan Frodente x 5702
 - Jordan is knowledgeable on residency and can be counted on to back up residency staff.
 - Jordan also has access to reset CS passwords for students
 - Jordan loves music and is very creative



Who's Who: Counter Staff

- Rena Alspaw x 5708
 - Rena's passion is working with our special populations. She is extremely patient and has the more thorough answers.
 - Is hoping to study abroad soon.
- Celine Ahearn x 5716
 - Celine helped create many CS job aids therefore can be counted to help with CS issues. Has access to reset passwords for students.
 - Is doing a Masters program through University of Redlands



Who's Who: Residency

- Trung Huynh x 5712
 - Has worn many hats in admissions and is very knowledgeable. He loves to travel and was in Alaska with family this past summer.
- LaKeita Platts x 5718
 - Is our residency expert as well as International Student Admissions.
 - Is on the AFT Guild
- Alexis Calderon x 5715
 - Has a year under her belt and loves working one on one with students
 - Just got married this past summer!



Who's Who: International

- Jose Aranda x 5705
 - Jose is the Admin for international applications, he creates and processes all applications.
 - Jose also is the point person for FastTrack and MET student enrollment.
 - Jose lived in China for 6 months!
- LaKeita Platts x 5718
 - Works with international students last name A-K
- Alexis Calderon x 5715
 - Works with international students last name L-Z



Who's Who: Allied Health

- Dulce Carolina Lopez x 5713
 - Is the point of contact for ALL Allied Health admissions questions:
 - Animal Health Technology
 - Dental Assisting
 - Health Information Technology
 - Medical Assisting
 - Phlebotomy
 - Physical Therapist Assistant
 - Radiologic Technology
 - Has several degrees and is currently taking classes to get a new certificate via SD Mesa



Who's Who: Petitions & HS Programs

- Jim Arnegard x 5707
 - Jim processes Petitions to Challenge, oversees challenge test and is the point person for student petitions
 - He used to work for an airline and enjoys traveling with his wife
- Cesar Gaxiola x 5706
 - Oversees our CCAP and ACP high school enrollment and supports Jim with challenge testing
 - He used to be a VA Work Study student while at Mesa.
- Helena Hubbard x 5701
 - Supports the office with our phone volume, covering the counter and processing high school yellow forms.



Who's Who:

- Ivonne Alvarez- Director of Admissions, Records & Veterans x2689
 - Oversees Admissions, Records and Veterans department
 - Has been at ERP for the last 5 years. In the office on Tuesdays & Thursdays.
- Raquel Aparicio- Admissions Supervisor x 2687
 - Is almost 6 months into the job. Oversees the day to day of the Admissions office, has access to reset CS passwords.
 - Loves to travel and has taken her family to Nicaragua and Japan, currently planning trips to New York and Hawaii for 2020!
- Elizabeth Jones x 5703
 - Supports leadership, manages office supplies, keeps track of forms processed and data collecting for the office.



Things we do:

- Name Changes at the counter
- DOB changes
- Manually enroll students
- Provide verification of enrollment letters
- ID cards for students who are registered and have paid their fees
- Enroll HS students into courses
- Can look up permission codes
- Can see enrollment request for students



Things we don't or can't do:

- Update SSN- we collect the documents and send to district
- Merge ID's- again, we collect the doc and send to district and they process
- Change home school- only Financial Aid can start this process
- Delete W's or F's from transcripts
- Provide a paper transcript- this is done online via MySDCCD
- Anything Canvas related



Summary

- We are here to help!
- Let us know how we can support you!

Veterans Counseling Update R. Hernandez





Fall 2019 Veteran Updates

RAMIRO HERNANDEZ

VETERANS COUNSELOR

Counseling at the VRC

- Academic Advising
 - Education Planning
 - Personal Counseling
 - Academic/Career Resources
-
- Put a name to a face
 - Accessibility
 - Build Rapport
 - Assist with campus connections

SAN DIEGO MESA COLLEGE Counseling

FALL 2019

Veterans Counselor available at the
Veterans Resource Center (VRC) D-101 from
12:00pm-1:00pm and 4:00pm-5:00pm
on the following dates:

Sep. 5, 12, 19, 26

Oct. 3, 10, 17, 24, 31

Nov. 7, 14, 21

Dec. 5, 12, 19

If you have any questions or need assistance with your
academic planning, come by the VRC and speak to

Ramiro Hernandez-Veterans Counselor

rmhernan@sdccd.edu



Mesa Veterans Internship Program (Mesa VIP)

Spring/Summer 2019

- 4 student veteran interns
 - Dental
 - Youth Mentorship
 - Clinical psychology
 - Chemistry

Spring/Summer 2020

- Recruitment ongoing
- Information Sessions
 - Oct.17, Nov. 7, Dec. 5
 - 12:00pm-1:00pm D-101 (VRC)



[Mesa VIP Video Testimonial](#)

Veterans Celebration Week Nov. 4-8

Veterans Appreciation Flag
Flag Dedication Fundraiser
Veterans BBQ
Veterans Swag Bag Giveaway
Veterans Writers Reading
Vietnam Era Panel w/ Chicana/o Studies
Relaxation Tent
Mesa VIP Workshops
Benefits Q & A at the VRC
Transfer Application Workshop
Boot Camp & Saturday Hike



Setting us apart...

Veterans Advisory Committee

Mesa Veterans Internship Program

Veterans Recognition Ceremony

Veterans Emergency Relief Fund

Veterans of Mesa Scholarship

Veterans Celebration Week

Breakfast Social

Care Package Drives

Hosting Regional Meetings



A photograph of a community meeting or resource center. A man in a plaid shirt is leaning over a table, looking at a framed poster. Two other people, a man and a woman, are seated at the table, looking at the same poster. On the table are several brochures, including one for a 'Spring Concert' and another with a red, white, and blue design. In the background, there are three blenders on a counter, one containing a dark liquid, one a yellow liquid, and one a green liquid. The text 'Veterans Services & Veterans Resource Center V. Hernandez' is overlaid in white on a dark background across the center of the image.

Veterans Services & Veterans Resource Center V. Hernandez



VETERANS, RECORDS & VRC

UPDATE BY VICKI HERNANDEZ



WHO ARE WE & WHAT DO WE DO?

- Sibel Sahebamei-Grades
- Helen (Ha) Dinh-Transcripts
- Laura Arellano-Transcripts
- Gail Fedalizo-VA School Certifying Official
- Adrian Tanjuanquio-VA School Certifying Official
- Vicki Hernandez-Supervisor, Veterans, Records & VRC

COLLABORATION INITIATIVES

- TCE
 - Assisting with marketing events to military affiliated population
 - Four-year college visits specific to Veterans
- Counseling
 - Real time request for VA files to be reviewed (Google drive)
- Other Schools/Departments
 - Providing student work study opportunities (15 and counting)

VETERANS RESOURCE CENTER

- We moved to D-101
 - Spring/Summer will move to K building
- VA counseling hours on Thursday
- Hours are Monday – Thursday 9-6 and Friday 9-3
- Events
 - Veterans Week—November 4-8

MY VISION

- Community Awareness & Involvement
- Meaningful Programs
- “The Buck Stops Here” Customer Service
- Collaboration
- Mesa is the choice school for veterans in SD county



Mesa Pathways

T. Parsons & H. Eskew



Other Updates

A high-angle, top-down photograph of a large group of people's hands stacked in a dense circle. Many of the hands are wearing blue wristbands with the word 'EMFAS' printed on them in white. The hands are of various skin tones and are positioned in a way that suggests a team huddle or a collective gesture of support. The background is dark and out of focus.

Questions & Comments